

2019 Investor Day Depth & Specialisation

10 May 2019



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The Informa Group





Agenda

Depth & Specialisation

Stephen A Carter

Strength & Growth from Specialisation

Charlie McCurdy

Specialist Markets: Pharma Focus

Adam Andersen

Specialist Markets: Fashion Focus

Mark Temple-Smith & Colette Tebbutt

Specialist Markets: China Focus

Margaret Ma Connolly

Scale & Simplification

Patrick Martell & Ian Branch

The Power of Specialist Data & Information

Patrick Martell

Specialist Markets: Pharma Focus

Linda Blackerby & Ramsey Hashem

Culture Question Time

Eleanor Souster & Panel

Resilience & Strength through Specialist Knowledge

Annie Callanan & Team

Reformatting the Programme around Specialist Markets

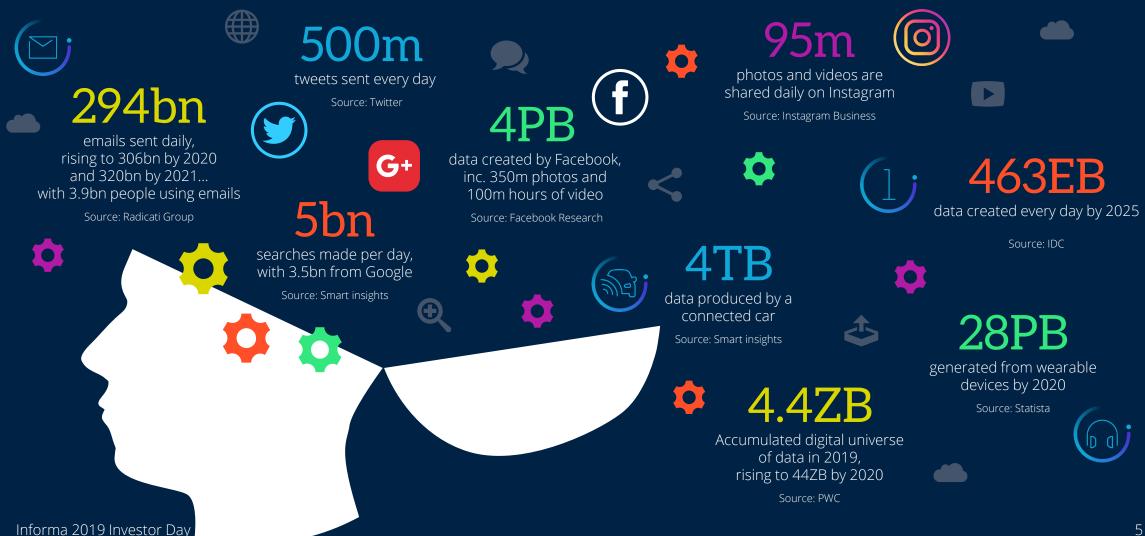
Gary Nugent, Marco Pardi & Carolyn Dawson

Wrap-Up

Stephen A Carter



The Knowledge & Information Economy





Informa's Journey to Depth & Specialisation



2013 Growth Acceleration 2020



Depth & Specialisation



Specialist.

- 1. A person who concentrates primarily on a particular subject or activity; a person highly skilled in a specific and restricted field (noun)
- 2. Possessing or involving detailed knowledge or study of a restricted topic (adjective)





Depth & Specialisation

Increasing depth & specialisation











Informa 2019 Investor Day

2



Depth & Specialisation

Informa 2019 Investor Day



Depth & Specialisation in key areas

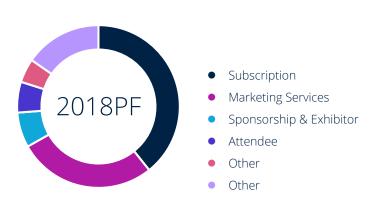


Informa Connect Today

Informa Connect is the Group's Content, Connectivity and Data business, organising content-driven events, training and programmes that provide a platform for professional communities to meet, network and share knowledge. With over 500 major brands across the world, it has particular strength in Life Sciences and Finance



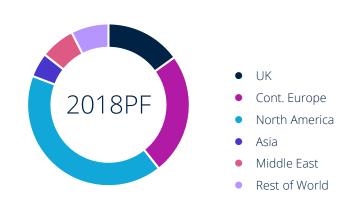
Revenue by vertical







Revenue by region





Informa Focus in 2019

Combination

Focus on completing the Combination, including operating and systems improvement

Culture

Focus on embedding a shared purpose and set of values across the enlarged Group

Deleverage

Focus on returning to our target leverage range of 2.0-2.5x Net Debt / EBITDA

Delivery

Focus on delivering financial and operational targets, including on synergies



Half-Year Results

Delivery: 2019 Growth Outlook

AGM & Update

24 May 2019

2019 Performance & Growth



Informa 2019 Investor Day

24 July 2019

Accelerated Integration Plan: 12 month programme

Phase 4 Phase 1 Phase 2 Phase 3 Discovery Ambition Combination Completion & Validation & Creation June – August 2018 August – November 2018 Nov 2018 - March 2019 April – July 2019 Learn more about each other's • Finalise new operating structures • Start to operate as a single, Introduction of the New Group's Purpose & Promise, internally and businesses and teams and models, and start to combine combined business externally businesses Continued collaboration between • Set objectives for 2019 based on Confirm leadership and reporting the new Group's business plans Systems integration senior management teams lines in line with these structures Regular updates for all Colleagues Engaging with customers about Reap the full benefits of opportunities across brands and Combination and Creation Start formulating plans for 2019 Validating approach to and preparing budgets as a businesses combination Long-term opportunities and combined business ambition for new Informa Group Additional systems and platforms Providing clarity on obvious areas Initial linking and combination of integration of overlap between businesses some tools and technology Start shift to new brand platforms architecture



Capital Allocation Framework for Enlarged Group





Agenda

Depth & Specialisation

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Strength & Growth from Specialisation

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Specialist Markets: Pharma Focus

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Specialist Markets: Fashion Focus

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Specialist Markets: China Focus

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Strength & Growth from Specialisation

Charlie McCurdy
Chief Executive, Informa Markets

10 May 2019





Informa Markets Speakers



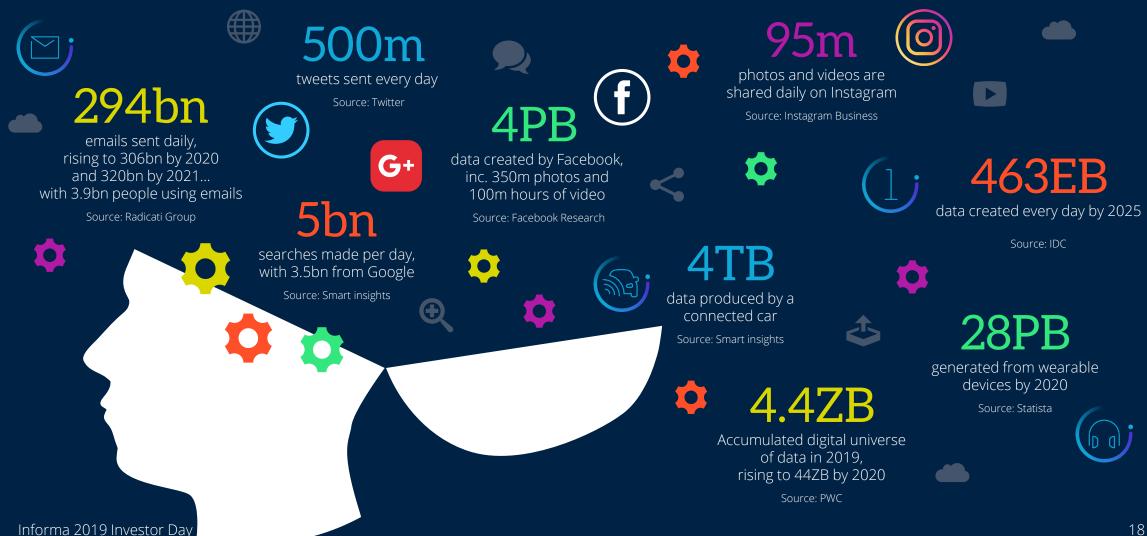








The Knowledge & Information Economy





Exhibitions Market & The Power of Face-to-Face



Rising value of high quality face-to-face interactions



International growth and trade



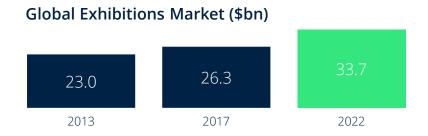
Commercially-driven events



Barriers to entry



Attractive financial model





Leading Exhibition Organisers (\$m)

Source: AMR

Large, growing and fragmented market with attractive characteristics



Performance Through the Cycle

Trade Fair Industry: Revenue of Top 40 (€bn)





Typical Cost Mix

ORGANISER	
Total Costs	100
Venue	35
Marketing Related Costs	10
Staff Related Costs	30
Office & Other	25

100
25
25
50

Source: Company Reports, jwc research, jwc estimates

Some revenue variance across the cycle but with visibility and cost flexibility



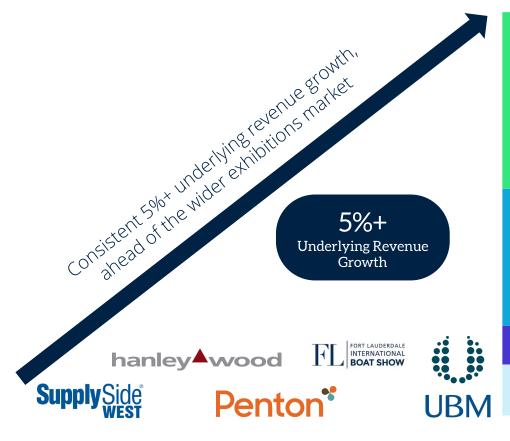
The Informa Markets Journey

>\$1800m

Exhibitions Revenue

Americas Asia Middle East Rest of World

<\$100m



2018PF

2009





Informa Markets Today

Informa Markets creates platforms for industries and specialist markets to trade, innovate and grow. Through more than 550 international B2B brands, we provide opportunities to engage, experience and do business via face-to-face exhibitions, specialist digital content and actionable data solutions

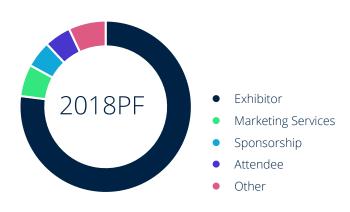


Revenue by vertical

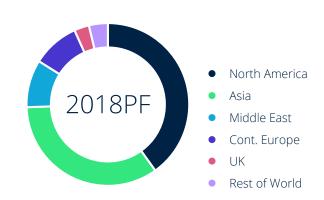


- Healthcare & Pharma
- Infrastructure, Construction & Build.
- Fashion & Apparel
- Health & Nutrition
- Manufacturing, Machinery & Equip.
- Hospitality, Food & Beverage
- Maritime, Transport & Logistics
- Beauty & Aesthetics
- Jewellery
- Aviation
- Other

Revenue by type



Revenue by region





Depth in Specialist B2B Brands

















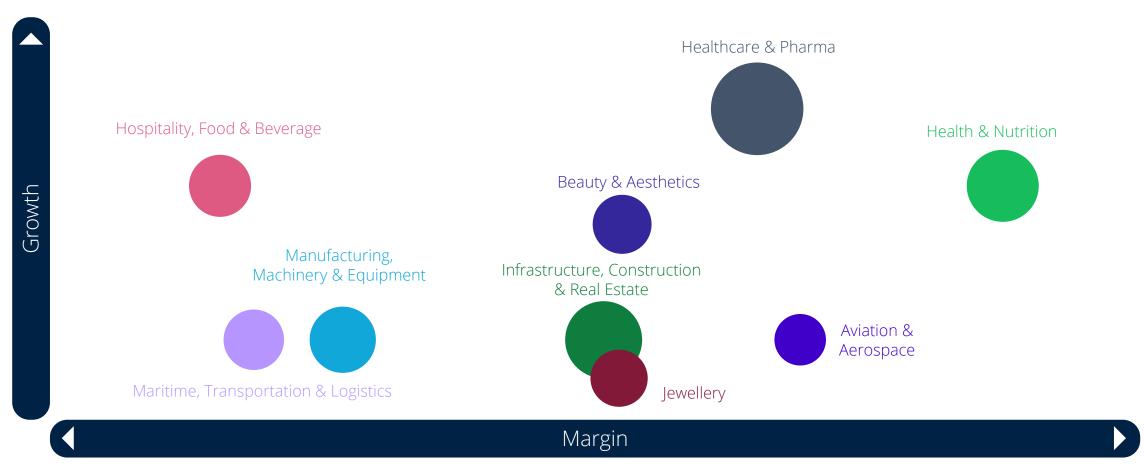






Depth in Specialist B2B Markets

Relative Growth and Margin across major verticals



Combination Strength & Opportunities

Build & Buy a scale international exhibitions business

Culture & Brand

- New Brand Identity
- Customer Value Proposition
- Colleague Value Proposition

Operational Excellence

- Sales optimisation
- Marketing Excellence
 - Single view of customer
 - Personalised
- Digital experience
- Procurement platform

Cost Efficiency

- Management overlap
- Office consolidation
- Systems duplication
- Buying power

Revenue Initiatives

- Increased breadth and depth
- Customer relationships
- Specialist market expertise
- Scale opportunities
- Technology

Depth in verticals
International reach
Digital / data capability

Exhibition organiser to market maker – a strategic partner in specialist markets



Revenue Initiatives

6-Step Revenue Growth Plan

International cross selling, co-location and launch project focused on virtual verticals opportunity

2

Internationalisation

Content, data and marketing services initiatives underway in Health & Nutrition, Pharma, Life Sciences, Beauty

3 Data & Marketing Solutions Advance by Informa Markets established. Aligning plans and models, including continued rollout of Markit Makr

4 Digitisation Non-endemic sponsorship team established and priority plan launched

5 Sponsorship Share best practice. Top 50 events review underway

6

Customer Value Initiatives

Target quick wins in Health & Nutrition, Real Estate & Construction, Beauty & Aesthetics

0

Cross-Marketing

Revenue opportunities from international reach in specialist markets



Revenue Initiatives

6-Step Revenue Growth Plan

International cross selling, co-location and launch project focused on virtual verticals opportunity-

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2 Internationalisation Content, data and marketing services initiatives underway in Health & Nutrition, Pharma, Life Sciences, Beauty

3 **Data & Marketing** Solutions

Advance by Informa Markets established. Aligning plans and models, including continued rollout of Markit Makr

4 Digitisation

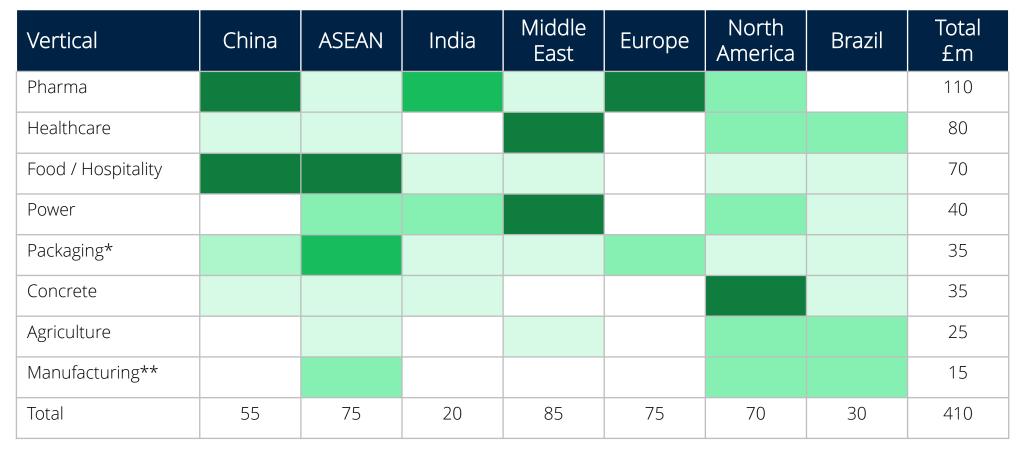
Non-endemic sponsorship team established and priority plan launched

6 **Sponsorship** Share best practice. Top 50 events review underway

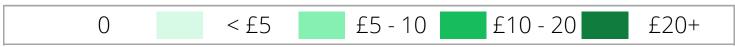
6 Customer Value Initiatives

Revenue opportunities from international reach in specialist markets

2 Internationalisation: Virtual Verticals



Shading corresponds to event revenue in region



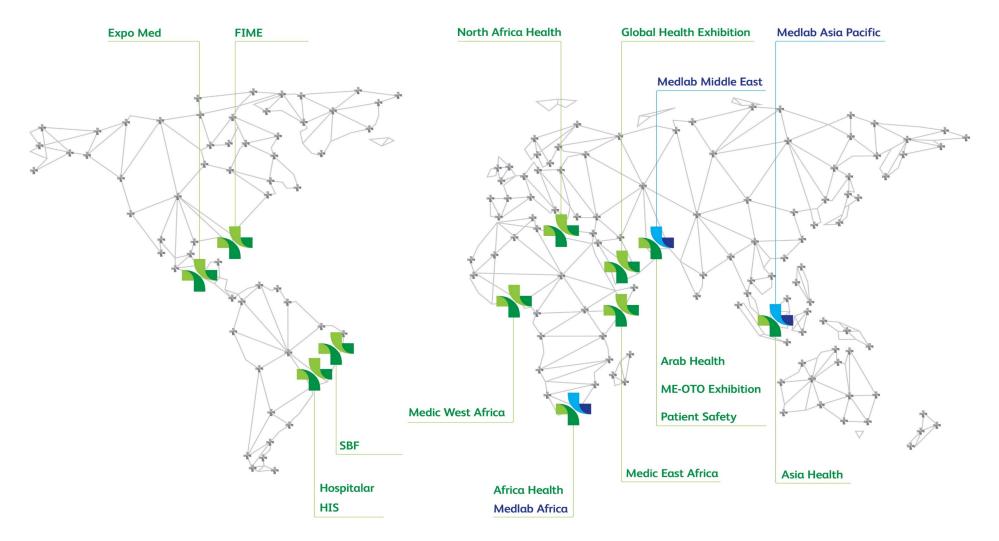


2 Internationalisation: Virtual Verticals - Power





2 Internationalisation: Virtual Verticals - Healthcare



4 Digitisation: Advance by Informa Markets

Advance by Informa Markets

Digital & data value propositions

Information Solutions

Insights that help B2B buyers make an informed purchasing decision.



- Digital content & online media
- Databases & data services
- Custom reports and intelligence services

Workflow Solutions

Tools and Services that help buyers and suppliers be more effective or efficient in sourcing and selling.



- Advanced matchmaking and scheduling
- Marketing services
- B2B qualified supplier & qualified buyer discovery

Transaction Solutions

Platforms that facilitate actual B2B transactions by helping buyers and suppliers connect, transact and fulfil.



- Pure-play directories
- Buyer communities
- B2B marketplaces



4 Digitisation: Advance by Informa Markets

Advance by Informa Markets

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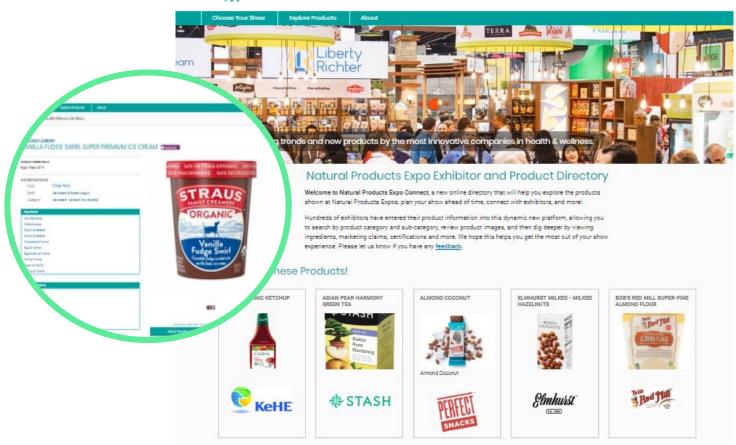
4 Digitisation: MarkitMakr





31+
events using
MarkitMakr

80k+
products listed



Combining Informa platform technology with UBM go-to-market strategy



5 Sponsorship: Non-Endemic Team

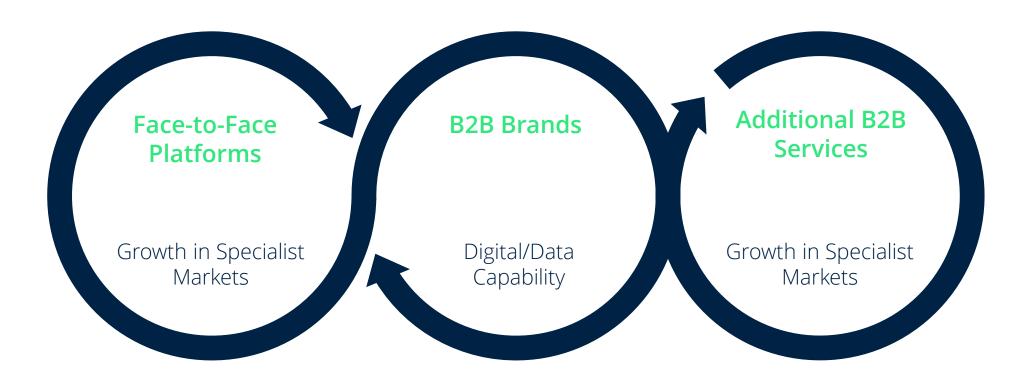
Non-Endemic Sponsorship: Selling the value of Informa's horizontal network rather than its vertical depth



Increased scale and broader network creates new revenue opportunity



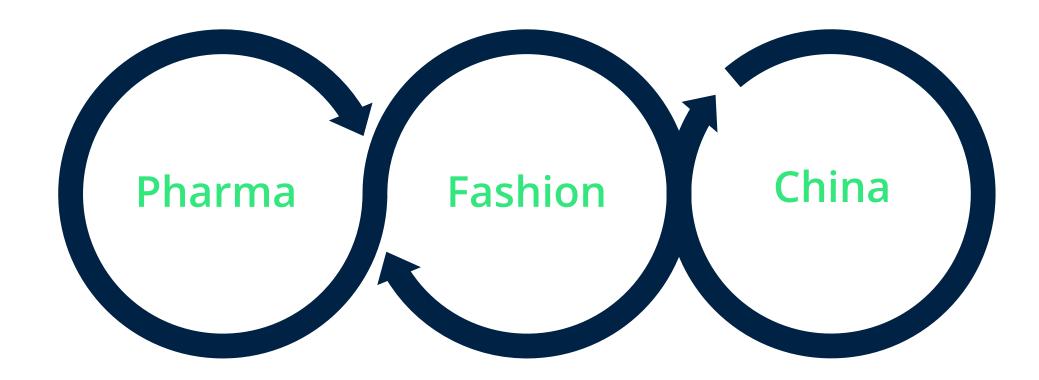
Depth & Specialisation in Informa Markets



Becoming a market maker: broad based growth consistently ahead of the wider market



Depth & Specialisation in Informa Markets



Becoming a market maker: broad based growth consistently ahead of the wider market



Specialist Markets: Pharma

Adam Andersen Group Brand Director, Pharma Informa Markets

10 May 2019





Specialist Markets: Pharma



Aging population driving demand for innovative medicines and pharmaceuticals



\$181bn R&D spend by Pharma companies by 2022



Cost of bringing a drug to market doubled to \$2.2bn between 2010 and 2018

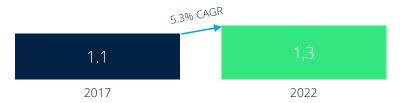


Production/development growing faster in China and India than US, Europe, & Japan

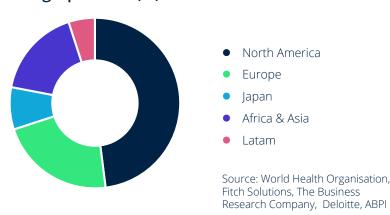


Consolidation of Big Pharma and repositioning to highlight positive contributions

Global Pharma Market (\$tr)



Geographic Mix (%)



An attractive, international market with high levels of innovation and growth



Informa Markets: Pharma Snapshot

100+

colleagues

Selling into 165 countries 25+

years

Established, market leading brands 680k+

products

CPhI Online active digital marketplace for >7,300 suppliers

Leading international B2B Brands for entire Pharma supply chain

Revenue Breakdown



Customers









Pfizer

Key Brands

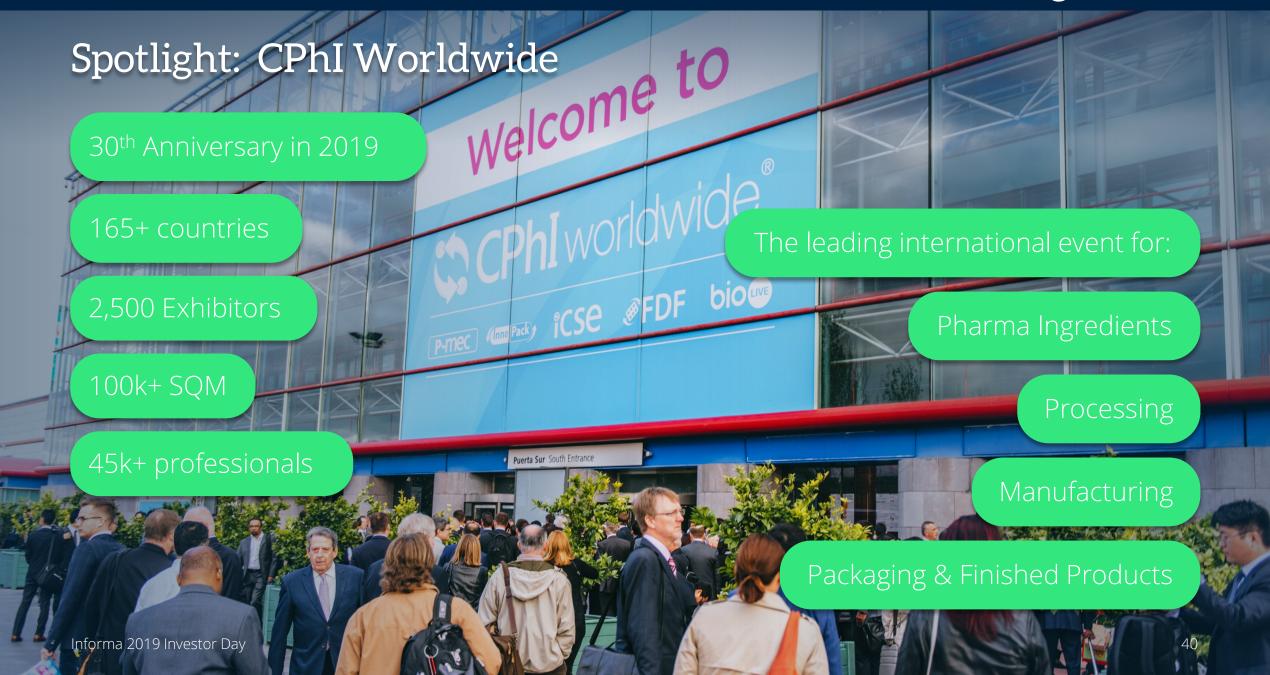






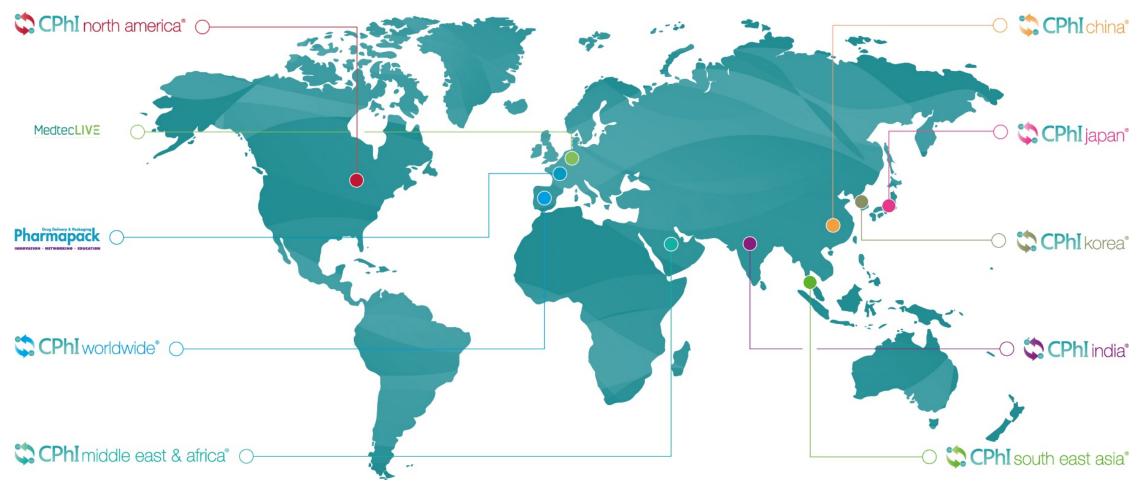








Informa Markets: CPhI international expansion



Growth & Opportunities in Pharma



Collaboration

- EBD co-location with Bio-Production
- Pharma Intelligence Awards
- Packaging cross-selling initiative

Internationalisation

- Geo-adaptation opportunities:
 - Dubai 2020
 - North Africa 2021
 - Latin America 2021

Sustainable Growth

- Worldwide venue plan through 2030
- Diversify revenue through digital, sponsorship
- Consultative selling



Digitisation

- CPhI Online onto MarkitMakr platform
- Expanded Digital Content Team
- Vertical newsletter launch

Market Focused

- Content strategy to compliment new content platform
- Shared purpose organisations as partners.

Customer Value Initiatives

- Investment in customer services
- Secret Shopper at CPhl Worldwide
- Matchmaking services at all CPhI events



Specialist Markets: Pharma

Market

Consistent high levels of growth and innovation

Depth & breadth

Informa's wider portfolio opens up new geographies, resources and opportunities

Opportunity

Initial focus on strengthening digital offering and expanding into new markets

Ambition

Consistent mid to high single digit growth with attractive margins



Specialist Markets: Fashion

Mark Temple-Smith MD, Fashion - Informa Markets

Colette Tebbutt
Fashion Industry Adviser

10 May 2019





Specialist Markets: Fashion



Global apparel market large and growing



Fast paced, with high levels of innovation and change



Shift of spend online and towards direct and omnichannel retail

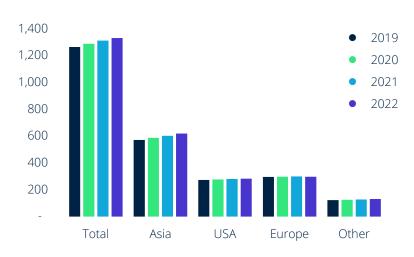


Trend towards quality over quantity of physical stores



Asia becoming a key component of the market

Global Apparel Market (\$bn)



Source: Statista

Large, international and growing market with dynamic supply and demand trends



Informa Markets: Fashion Snapshot

135+

colleagues

Key hubs in NYC and Santa Monica 200k+

buyers

Annual number of unique buyers

c.\$150m

revenue

Across Fashion portfolio

95%+

revenue

From stand sales at events in the US



Revenue by Segment



Customers



















BARNEYS

NEWYORK

Hero Fashion Brands

MAGIC

Feb & Aug

COTERIE **PROJECT** NYC

LV / NYC / INTL Jan & Jun



FN PLATFORM

fame.

Co-Located / Incorporated Shows

Feb & Sep

MODA



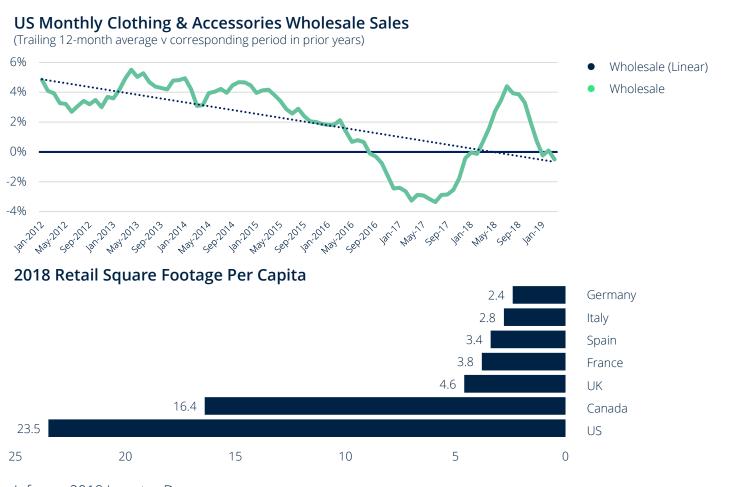
SOLE COMMERCE

children's club

Accessories THE Show



Dissecting the issues: Market shifts



US retail growing at +4.2%

Five times more retail space per capita in the US

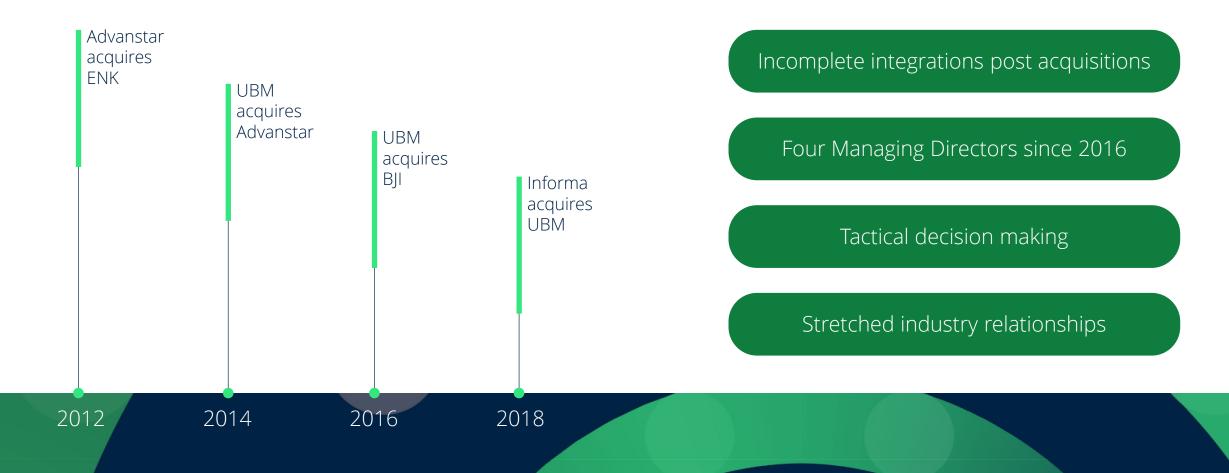
Over-capacity correction in US bricks-and-mortar retail

5,816 store closures year-to-date

Source: Statista and Coresight Research



Dissecting the issues: Execution





Fashion GAP: Stabilisation & Growth





Fashion GAP: Leadership & Talent



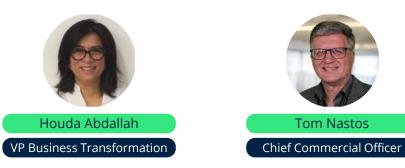














Investment in talent - blend of exhibitions experience and fashion expertise



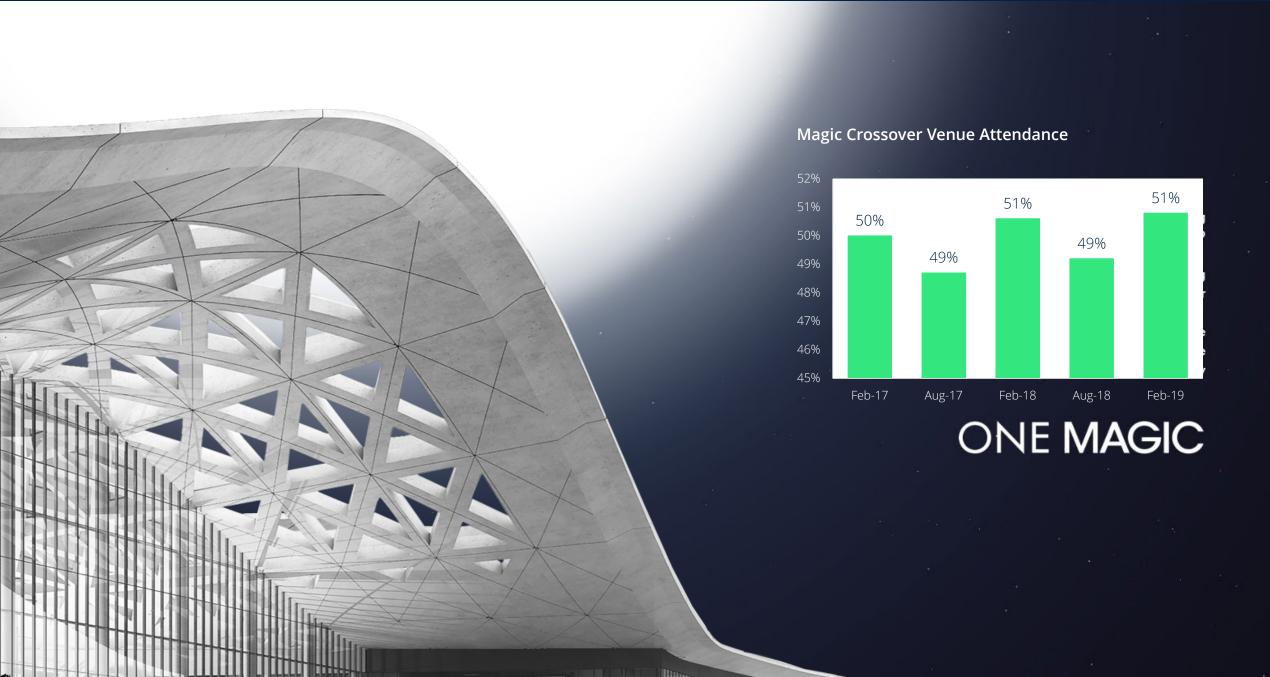
Fashion GAP: Venues & Scheduling



Informa 2019 Investor Day 51

Venues and scheduling now largely realigned through to 2030







Fashion GAP: Operational Fitness

DATA MANAGEMENT

Over 50% of buyer data was supressed

Initiative to cleanse and unlock full database

SALES & MARKETING

New business tracking at just 14% on best shows

Investment in Sales & Marketing team, systems upgrade

CUSTOMER SERVICE

Consistent decline in NPS scores and satisfaction

Revamp Customer Management

CUSTOMER VALUE

Lack of price consistency and value proposition

Investment in price, customer transparency and value initiatives

OPERATIONAL FITNESS

Improved operational effectiveness

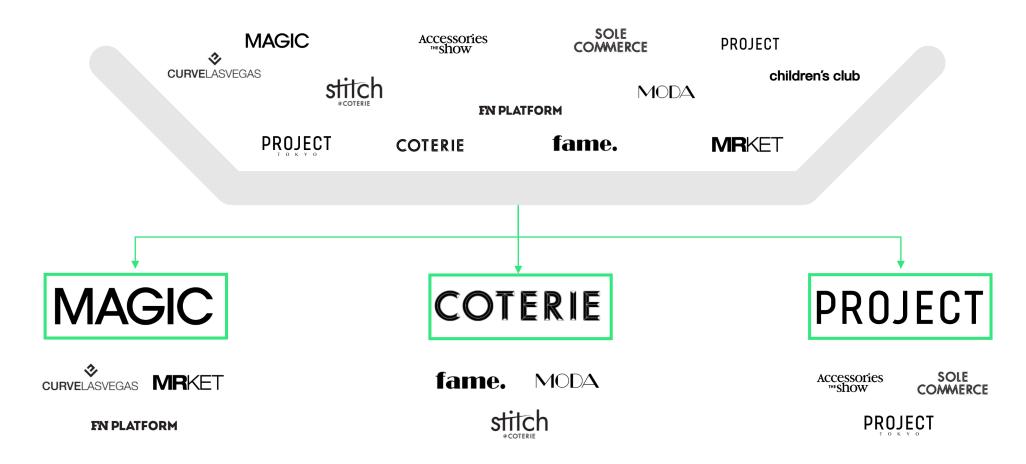
Strengthened customer relationships

Increased propensity to purchase

Targeting low-hanging fruit through reorganisation and investment in data and systems



Fashion GAP: Simplify Proposition



Reducing brand complexity and improving alignment to strengthen the customer proposition



Specialist Markets: Fashion

Market

Backdrop challenging but large and growing international market

Execution

Majority of issues are self-inflicted and can be resolved

Plan

Positive impact of Fashion GAP, both internally and externally

Ambition

Stabilise the portfolio by end 2020 and then reach for growth



Specialist Markets: China Focus

Margaret Ma Connolly CEO, Asia Informa Markets

10 May 2019





Greater China: Growth & Opportunities





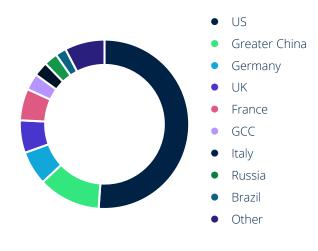
Greater China: Exhibitions Growth & Opportunities



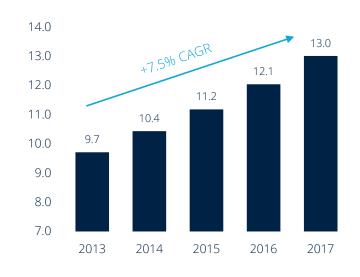


Greater China: Exhibition Growth & Opportunities

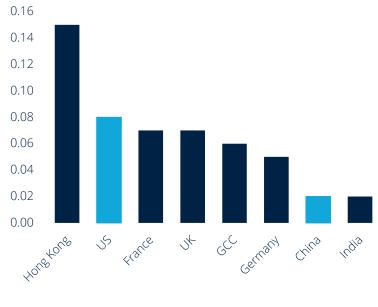
Exhibitions Revenue by Market 2017 (%)



China Exhibitions Market 2013-2017 (SQM sold)



Exhibitions market as a % of Real GDP (%)



Source: AMR

An established, dynamic and growing exhibitions market



Informa Markets: China Snapshot

+008

colleagues

Across 19 offices, inc. Hong Kong, Shanghai and Beijing 2.5m+

visitors

Attendees at our events in 2018

1.5m+

net SQM

Stand space solid in 2018



Revenue by Segment



Customers



Haier













Key Brands



Informa 2019 Investor Day 60

KUKA



Depth in Specialist B2B Brands



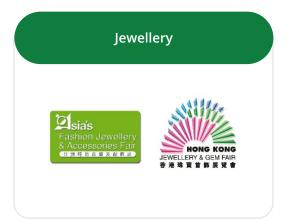














Leading brands in specialist B2B markets



Informa Markets Growth and Mix in Greater China



^{*}Revenue from Annual Events, excluding Biennials

Largest organiser in Greater China delivering consistent growth & performance

Informa Markets Key Differentiators in Greater China:

Talent

- Thorough localization into the sub regions
- Recruiting for diversity to prep for future
- Strong culture of agility to empower people
- Proven success in the training academy

Community

- Embedded deep in key sectors (seat at the table)
- All year around education programs to foster industry growth
- Leading major sustainability initiatives

Partnership

- Proven track record of building successful joint ventures
- Unique internal partnerships in cross border collaboration
- Excel at global platform local implementation

One inch wide & one mile deep: benefits of scale & leadership in the region

Informa Markets: Strategy for Growth in Greater China

Growth via Business Development



64

Existing Markets

- Further segmentation to grow market share
- Complete value chain by developing new co-locates
- Take advantage of growth in venue capacity

New Markets

- Sectors aligned with China 5-year plan and GBA strategy
- Incentivize geo-adapts and strengthen the launch culture
- Partner to accelerate development



China Growth Engine

Live Events

- Invest in the content and customer experience
- Help Chinese exhibitors to internationalize

Digital & Data

- Upgrade digital directories
- Expand digital offering into more verticals
- Up skill existing work force





Strategy for Growth: Beauty & Aesthetics





3,000+ exhibitors (75%+ International)

87k+ visitors





c.\$75m



3,200+ exhibitors (90%+ domestic)

110k+ visitors



1,700+ exhibitors

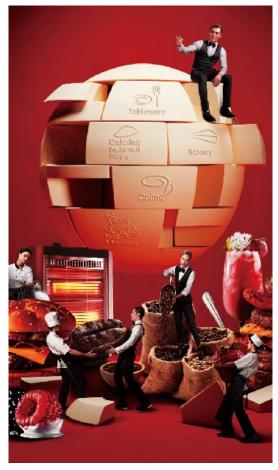
31k+ visitors





Strategy for Growth: Hospitality, Food & Beverage





cities

11.8k+ 20 exhibitors

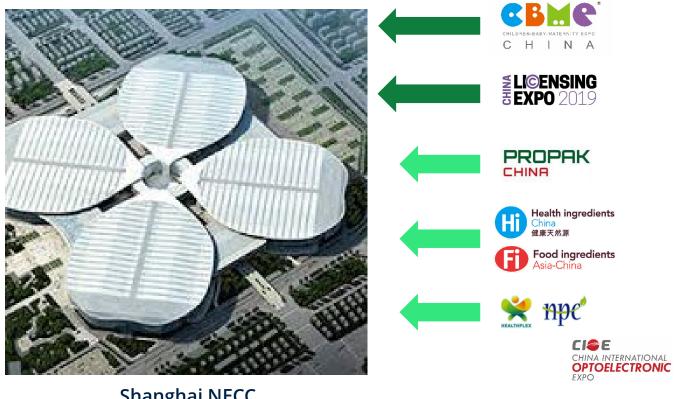
252k+ 500k+ sqm net

events

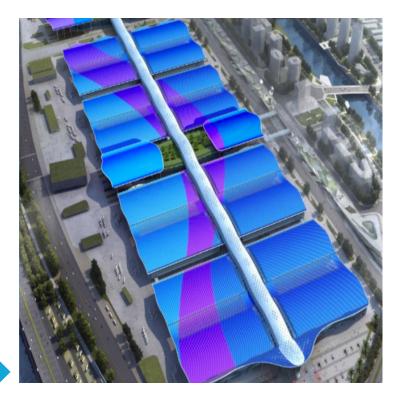
visitors



Rise of the Super Venue



Shanghai NECC 400,000 + 53,000 sqm



Shenzhen SZWECC $400,000 + 100,000 \ sqm$



Specialist Markets: China

Market

Long-term growth opportunities for specialist B2B brands in China

Focus

Grow in existing and launch into new markets, strengthen key verticals and expand digital offering

Differentiate

We excel in Talent, Community and Partnership

Ambition

Market leadership - consistent growth ahead of the market



COFFEE

BREAK



Agenda

Depth & Specialisation

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Strength & Growth from Specialisation

Charlie McCurdy

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Adam Andersen

Specialist Markets: Fashion Focus

Mark Temple-Smith & Colette Tebbutt

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Culture Question Time

Eleanor Souster & Panel

Resilience & Strength through Specialist Knowledge

Annie Callanan & Team

Reformatting the Programme around Specialist Markets

Gary Nugent, Marco Pardi & Carolyn Dawson

Wrap-Up

Stephen A Carter



Scale & Simplification

Patrick Martell
Group COO &
CEO, Informa Intelligence

10 May 2019





Scale & Simplification Speakers





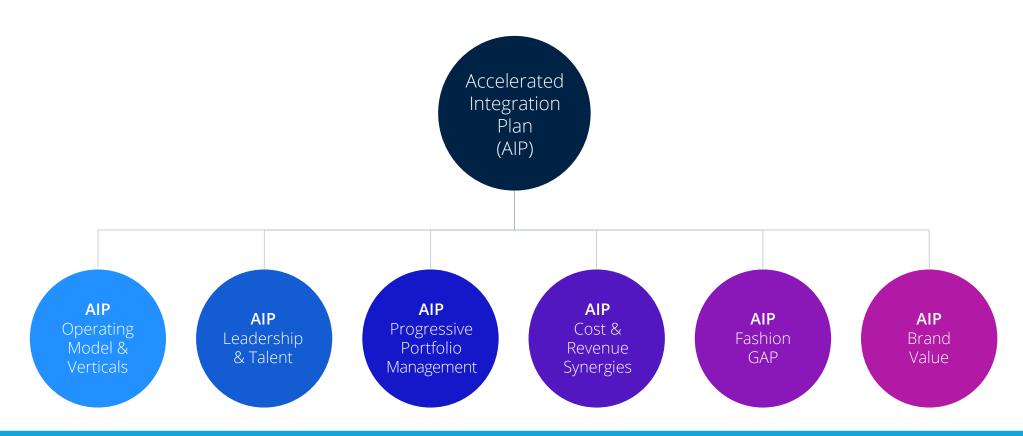


The Informa Group - Group Operations





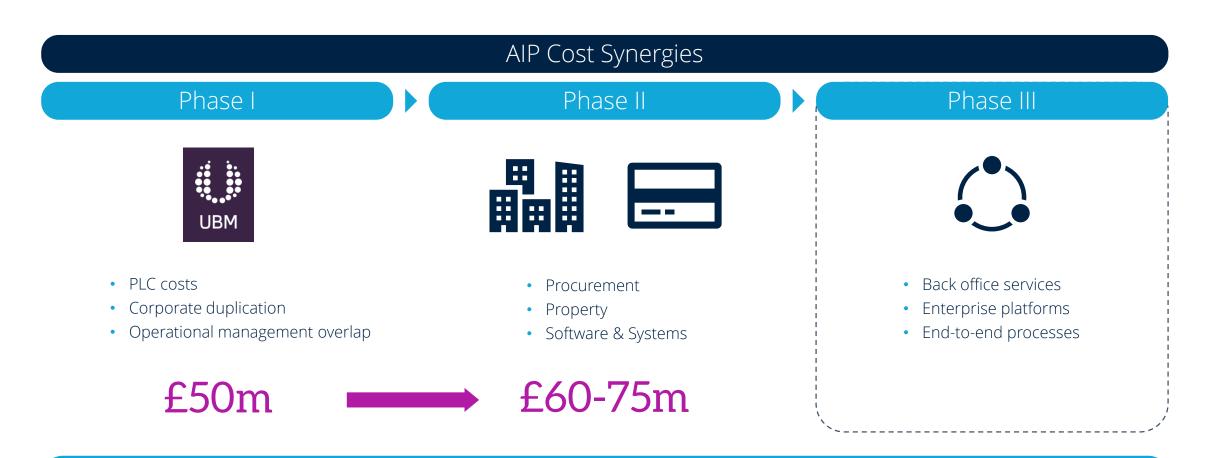
Integration Officer for the UBM Combination



Delivering the 12-month Accelerated Integration Plan to budget and schedule



AIP: Cost Synergies



On track for Phase I and Phase II Synergy Delivery



AIP: Phase III Cost Synergies - Scale & Simplification



Back Office Services & Enterprise Platforms

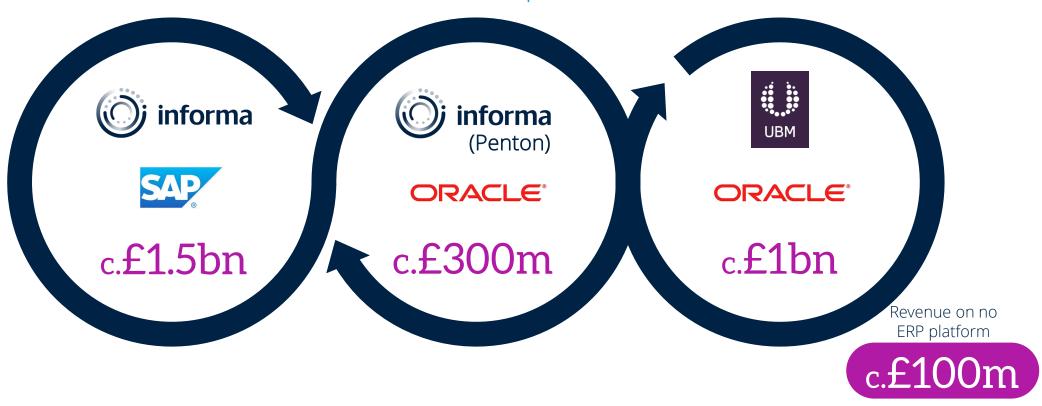
- 1 Enterprise Resource Planning (ERP) Systems
- 2 Shared Service Centres
- 3 End-to-End Processing

Focus on operational effectiveness ahead of efficiency

Targeting the benefits of increased scale & operating simplification



Current ERP landscape at Informa



Different platforms & multiple incidences within each business



ERP Simplification Plan



Retain a mix of SAP and Oracle to suit business needs



Informa Markets to migrate onto Oracle



All other businesses migrate onto SAP



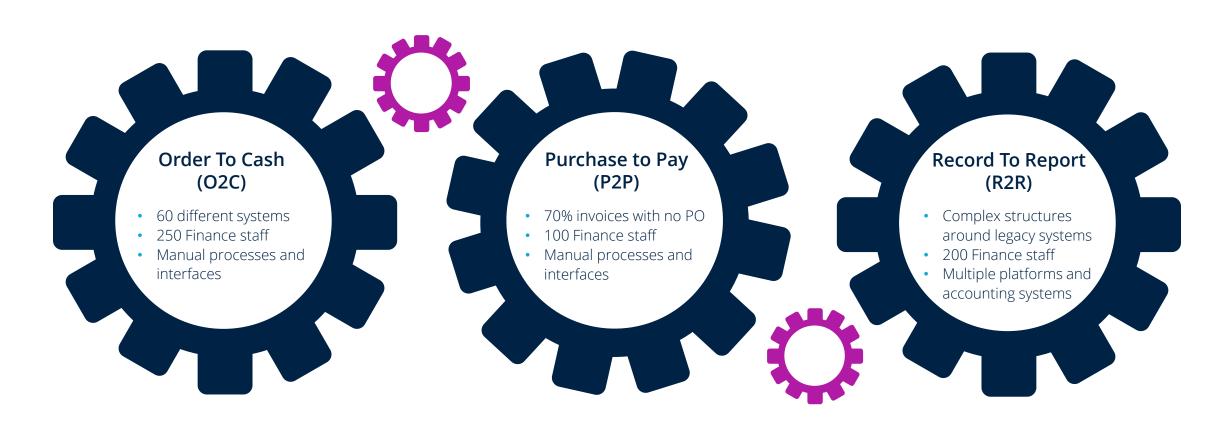
Reduce variations and multiple incidences of same thing where possible



£1bn of revenue to change ERP platform & £100m to migrate to an ERP platform

Simplification plan to improve quality and timeliness of data to deliver just-in-time management information





Opportunity to simplify and improve efficiency: end-to-end processing within a total Finance cost of c.£100m



CLEVELAND SSC

Oracle

NEW YORK COE

Oracle

FLORIDA SSC

BRAZIL SSC

21 Heads

85 Heads

SAP + Legacy

30 Heads

40 Heads





Current Backdrop

- Current Shared Services organisation an assembly of UBM and Informa businesses
- Significant mix of locations, processes, platforms, and service levels
- Two major ERP platforms at different stages of maturity
 & built for different businesses than the combination
- Legacy UBM organisation with Centres of Excellence (COEs) and long-term BPO partnership
- Legacy Informa organisation with recent SAP implementation

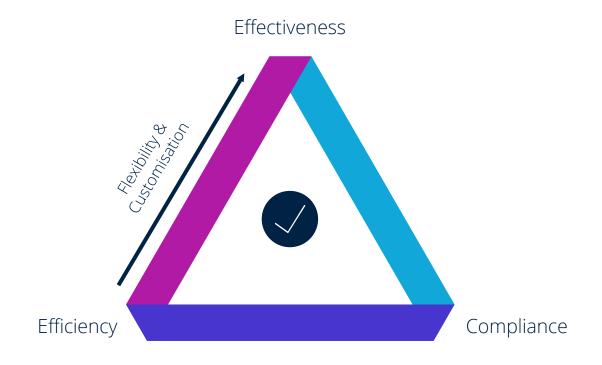
Opportunities

- Rationalisation of legacy platforms on to single instances of SAP and Oracle
- Divisional alignment to one of the ERP platforms
- Lean re-engineering (value analysis) and Six Sigma (reduce variation) methodologies to drive process effectiveness and efficiency
- Location and BPO strategy

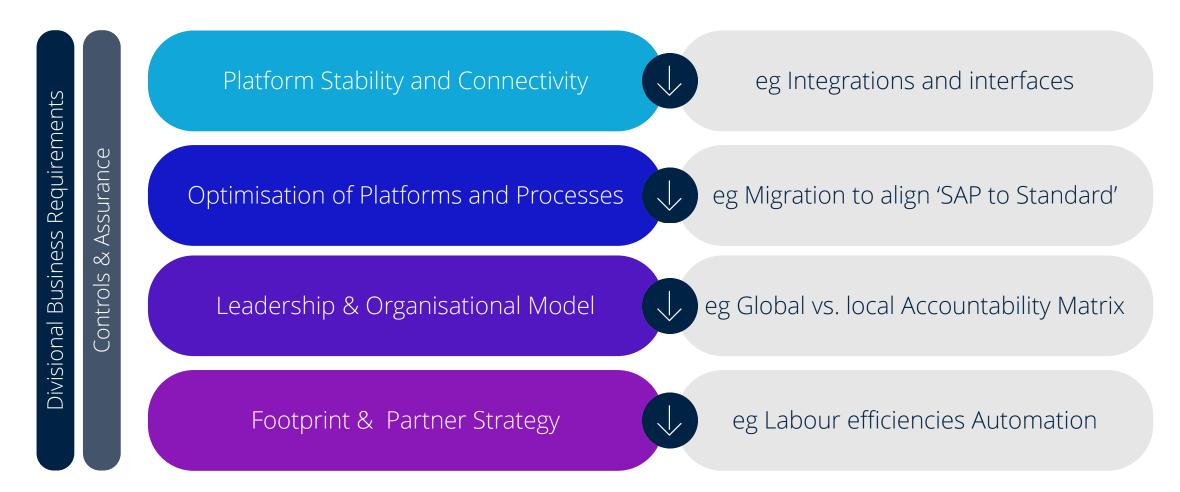
Opportunity to align systems and improve operational effectiveness



Global Process Focus



- Shared Services strategy, centred around ...
 - Global Process-led design and definition of platforms, process and organisation
 - Balance of divisional requirements (customer and growth led) with operational efficiency
 - Clear leadership and accountability
 - A sound control environment





Scale & Simplification

DELIVERY

On track for target AIP cost synergies

OPPORTUNITIES

Phase III synergy programme underway

SIMPLIFY

Systems, Services and Processing complexity

AMBITION

Improved operational effectiveness and increased operational efficiency



Agenda

Depth & Specialisation

Stephen A Carter

Strength & Growth from Specialisation

Charlie McCurdy

Specialist Markets: Pharma Focus

Adam Andersen

Specialist Markets: Fashion Focus

Mark Temple-Smith & Colette Tebbutt

Specialist Markets: China Focus

Margaret Ma Connolly

Scale & Simplification

Patrick Martell & Ian Branch

The Power of Specialist Data & Information

Patrick Martell

Specialist Markets: Pharma Focus

Linda Blackerby & Ramsey Hashem

Culture Question Time

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Resilience & Strength through Specialist Knowledge

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Wrap-Up

Stephen A Carter



The Power of Specialist Data & Information

Patrick Martell Group COO & CEO, Informa Intelligence

10 May 2019



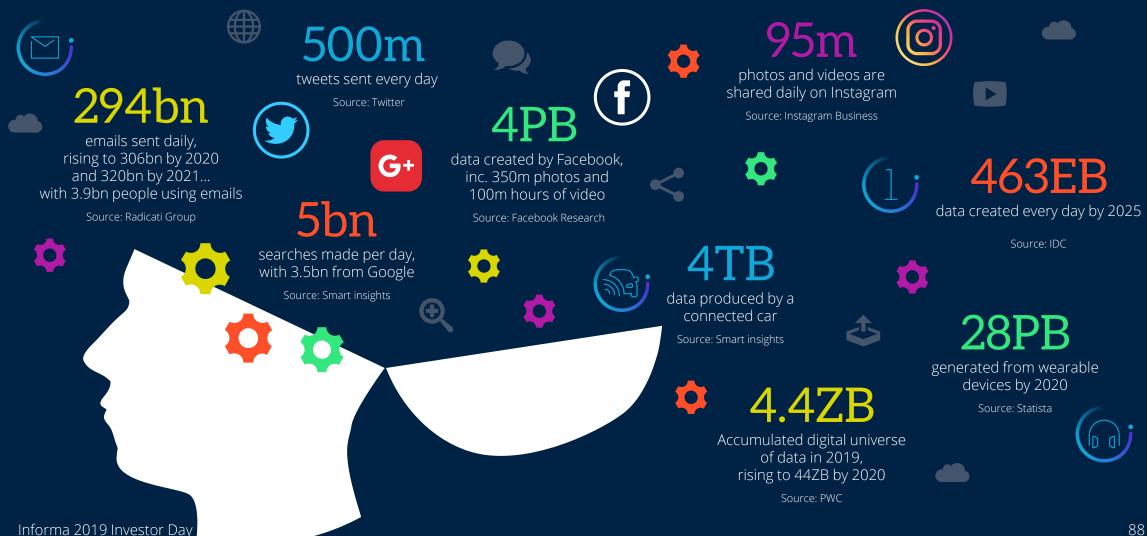


Informa Intelligence Speakers





The Knowledge & Information Economy





Intelligence Market and the Power of Specialist Information



Rising value of specialist B2B information and data



Globalisation and segmentation of specialist markets



US accounts for close to half the global market

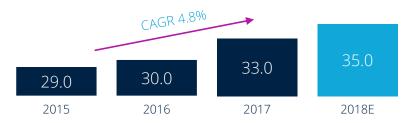


Data, actionable insight and workflow

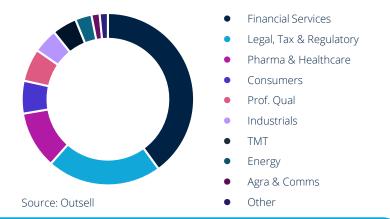


Attractive subscription-based business model

B2B Media & Business Information Market (£bn)



Information Services Market, by Sector (%)

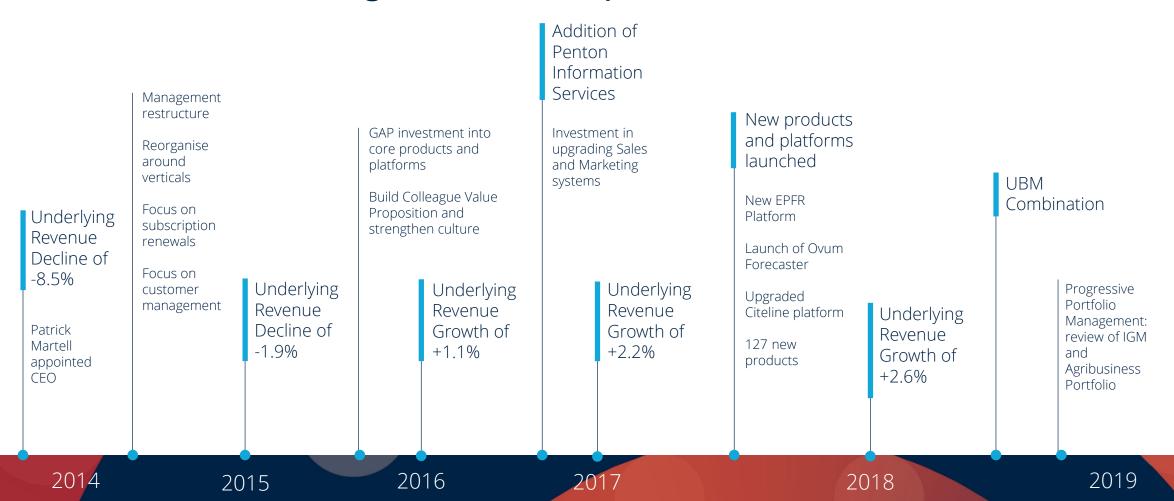


Large, growing and predictable market with attractive characteristics



The Informa Intelligence Journey

Growth Acceleration



90



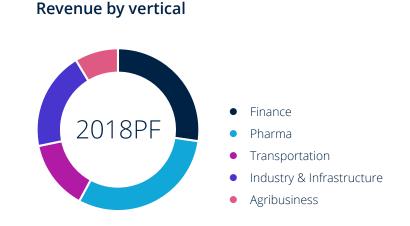
Informa Intelligence Today

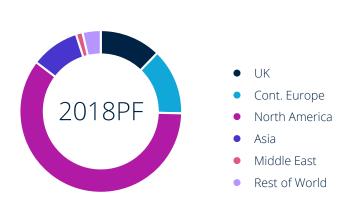
Informa Intelligence provides specialist data, intelligence and insight to businesses, helping them make better decisions, gain competitive advantage and enhance return on investment. Through a range of specialist B2B subscription brands, we provide critical intelligence to niche communities within Pharma, Finance, Transportation, Agribusiness and Industry & Infrastructure



Revenue by type 2018PF • Subscription • Marketing Services

Other





Revenue by region



Specialist B2B Brands in attractive customer markets











Portfolio of niche B2B brands within specialist B2B markets



Strategy for Performance & Growth

Reorganise & Repair

- Leadership change
- Reorganise around verticals
- Increase customer focus
- Refresh talent
- Focus on subscription renewals
- Revamp sales organisation and incentives

Stabilise performance

Invest & Grow

- Invest in platform capability
- Improve core product functionality
- Invest in Sales & Marketing systems
- Leverage into Consulting and Marketing Services
- Data, analytics & workflow

Return to growth

Focus & Expand

- Focus on new business and pipeline conversion
- Progressive Portfolio Management
- Focus on strongest brands in markets with greatest opportunity
- Look for adjacent opportunities or capability infill

Growth acceleration

Move up the value chain... Insight to Intelligence.... Improving Underlying Growth



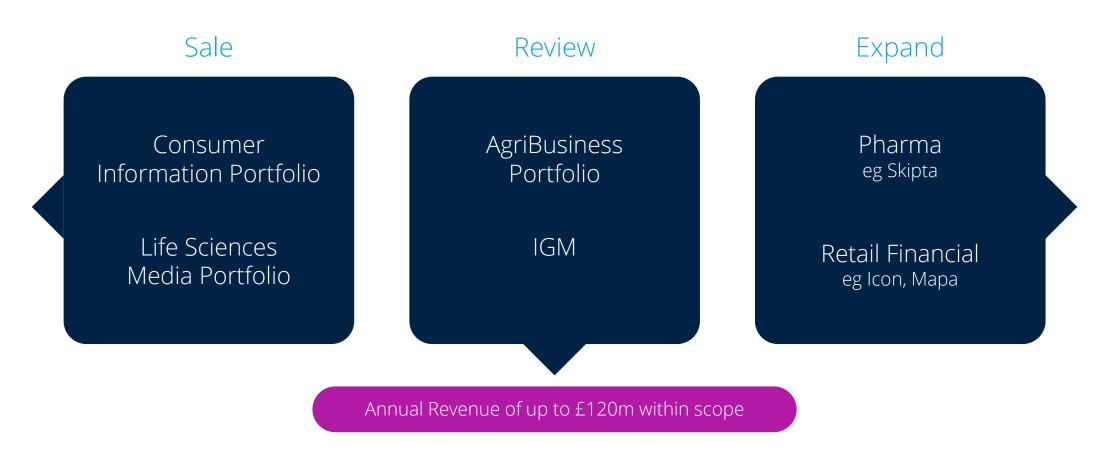


Operating Performance

Operating Metric	2013	2019		
Annualised Contract Values (ACV)	Falling	Consistent Growth		
Value Renewal Rate	70-75%	c.90%		
Pre-Expiry Renewal Rate	<40%	>75%		
New Business Value Rate	Falling	Rising (double-digit)		
Active Users per Month (subscriptions)	138k	180k (+30%)		
Organic Revenue Growth	-4% to -9%	c.+3%		



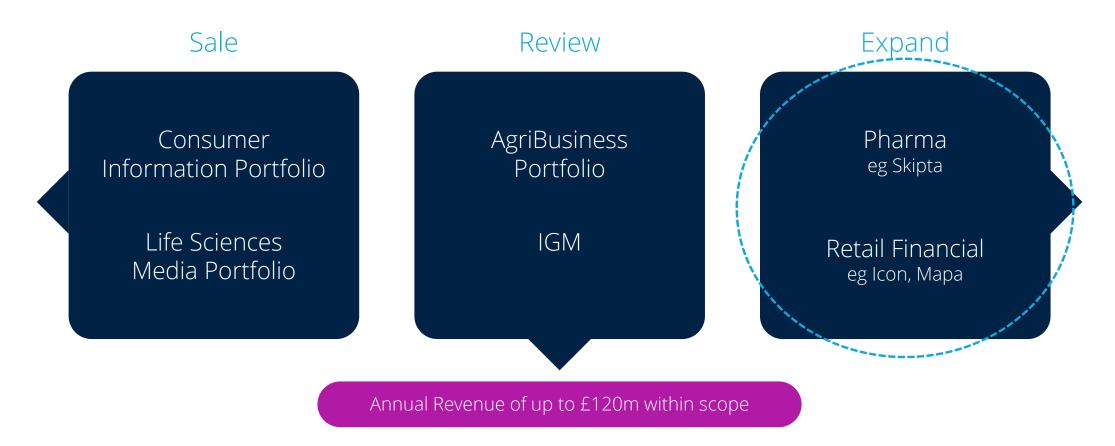
Progressive Portfolio Management



Focus on strongest brands in specialist markets with the best opportunities for growth and expansion



Progressive Portfolio Management



Focus on strongest brands in specialist markets with the best opportunities for growth and expansion



Informa Intelligence: Finance Snapshot

colleagues

Selling into 60+ countries 500k+

global users

Across product range

c.90%

renewal rate

On subscription products

Leading international **B2B** Brands for the Banking, Asset & Wealth Management markets

Revenue Breakdown



Customers





Key Brands











Mapa Research



Informa 2019 Investor Day 97

CormonwealthBank



Specialist Markets: Retail Banking



Market for research in the US Retail Financial Services & Insurance Industry is c£500m, growing at c.5% p.a.



Fragmented end market with no clear market leader. 500+ Deposit and 400+ Mortgage Tier 1 & 2 institutions



Disruptive change impacting Banking through digital transformation and Fintech



Opportunity to help banks solve problems: better and faster decisions, omni-channel customer experience, managing risk and compliance



Helping customers improve performance across the balance sheet via quantitative data and qualitative research



Specialist Markets: Retail Banking

	Products	Description	Mortgage	Home Equity	Auto	Cards	Personal	Deposits
	Analytics & Managed Services	Using indicative and transactional data to create price optimization strategies tailored to customer objectives (eg Market share, margin)						
Value add	Transactional Data	Benchmarking actual transacted volume with rates/fees, to understand price elasticity, market dynamics and tailored pricing strategies	0	0	0			
	Indicative Data	Benchmarking advertised rates against competitors, for competitive positioning and regional variance. Key input to pricing strategy	0	0	0	0	0	0

Uniquely positioned to move up the value chain and provide solutions across the balance sheet

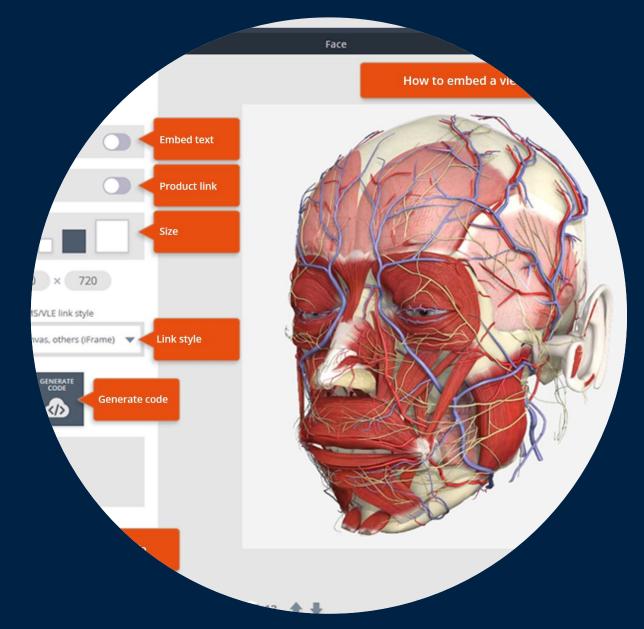


Specialist Markets: Pharma

Linda Blackerby President, Pharma - Informa Intelligence

Ramsey Hashem CCO, Pharma - Informa Intelligence

10 May 2019





Specialist Markets: Pharma



Aging population driving demand for innovative medicines and pharmaceuticals



\$181bn R&D spend by Pharma companies by 2022



Cost of bringing a drug to market doubled to \$2.2bn between 2010 and 2018



Production/development growing faster in China and India than US, Europe, & Japan

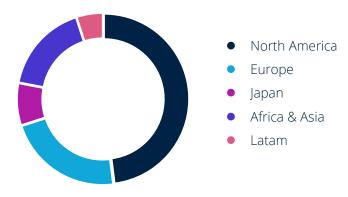


Consolidation of Big Pharma and repositioning to highlight positive contributions

Global Pharma Market (\$tr)



Geographic Mix (%)



Source: World Health Organisation, Fitch Solutions, The Business Research Company, Deloitte, ABPI

An attractive, international market with high levels of innovation and growth



Informa Intelligence: Pharma Snapshot

colleagues

Coverage across 175 countries

5.5%

ACV growth

With c90% renewal rates 3,000+

customer firms

Including Top 50 Pharma & Top 10 CROs Specialist B2B **Brands** with particular strength in Clinical Intelligence

Revenue Breakdown



Customers

















Omnicom

Key Brands











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Pharma Intelligence: What We Do

Clinical Trials Strategy and Operations

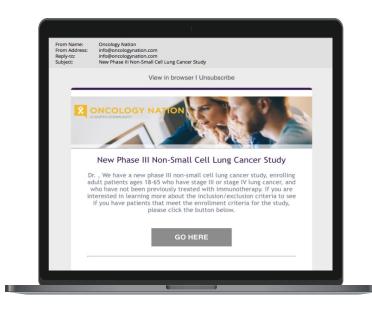
- Which diseases should a drug be tested in and in which order?
- Where should the clinical trials be held?
- Which hospitals (sites) and which doctors (investigators)?
- How should the trials be designed for fastest patient enrollment and best approval route?

Competitive Intelligence

- What are competitors doing compared to a company's internal programs?
- How should portfolio prioritization decisions be adapted to beat competitors to market?

Business Development and Licensing

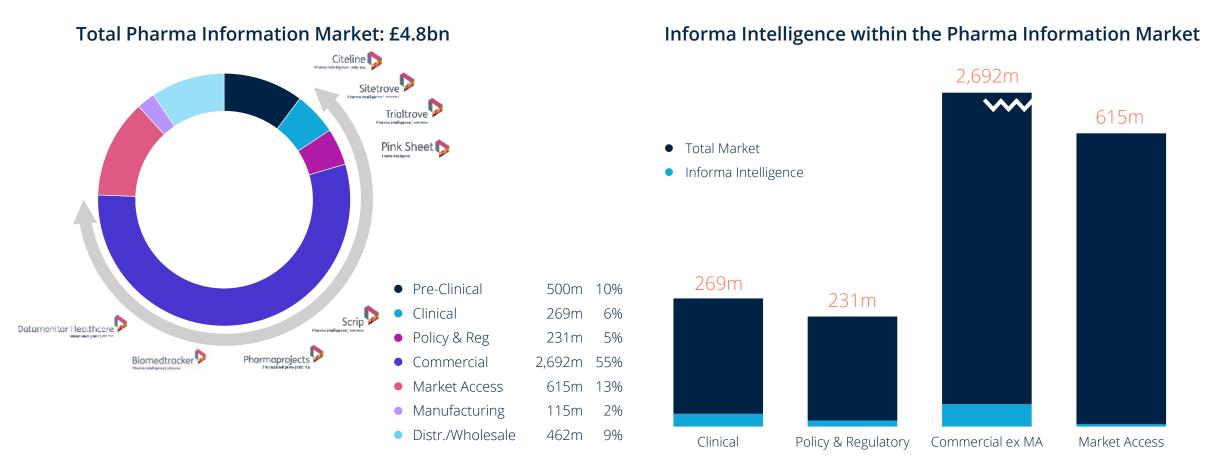
- Which Biotech companies have the most promising drugs to acquire?
- How do those drugs stack up against a company's internal portfolio and its competitors?
- How should a company and/or drugs be valued to structure the best deal terms?



Through our specialist content and industry expertise, we help answer critical questions and solve problems



Pharma Intelligence Trends & Opportunities



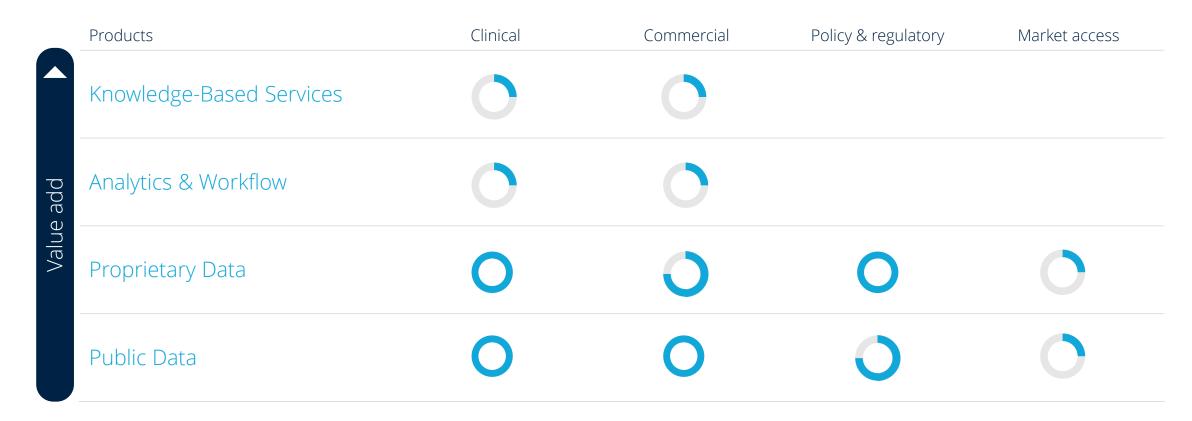
Unsustainable cost of healthcare and explosion of digital and data fuelling growth in specialist intelligence

Informa 2019 Investor Day

Source: Outsell, Informa Estimates 104



Pharma Intelligence: Adding Value for Customers



Driving higher value for customers through analytics, workflow tools and bespoke services

Pharma Intelligence: Strategy for Growth & Expansion

Grow through Business Development



Core competencies

- · Invest in breadth & depth of specialist content
- · Add new data sets to differentiate clinical offering
- New authoring tools to ingest data faster and more efficiently

New Markets

- Leverage brands and expertise internationally
- Invest in capability and capacity in Asia



Pharma Growth Engine

Analytics & Workflow

- Strengthen analytics capability
- Greater integration of our data with customer data
- Invest in real-world patient-level data to enrich insight and analysis

Adjacent Opportunities

- Build presence in Market Access segment
- Connect Clinical, Commercial & Market Access intelligence



Spotlight: Citeline

265,000+ Clinical Trials

40,000+ Sources

68,000+ Drugs

235,000+ Diseases

400,000+ Investigators

Data from 166 countries



Comprehensive, reliable, global intelligence solutions for:

Global Clinical Trials

Sites & Investigators

Drug development pipelines



Clinical Trials: Time & Money

Key challenges



Hospitals & Physicians selection



Awareness to ensure strong patient recruitment



Effective Trial protocol design

Significant value opportunity

Only 6% of trials complete on time

Only 5% of Physicians sign up to a trial



Only 2% of the eligible population enroll



Multiple addendums at 50% of trials





Trials are frequently over-budget

Average Oncology Phase III trial is 36 months

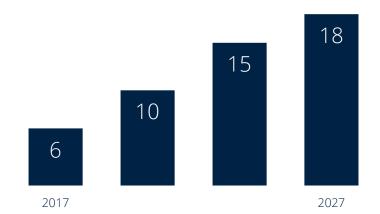
Cost breakdown of Clinical Trail



Total cost of a clinical trial Phase I to III is \$1bn

Customer Challenge: Trial in Atopic Dermatitis

Clinical Trial in a Crowded Space Atopic Dermatitis Market (\$bn)



265 ongoing trials in atopic dermatitis

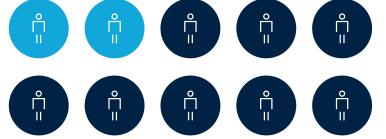
Delay in Drug Launch

Every week of delay in a trial impacts commercial prospects



On average, drug delay announcements decrease shareholder value by about 12 percent and cost between \$1m and \$13m per day

Investigator Drop Out



sites/doctors are required to hit targets, but 20%

drop out is common so

85

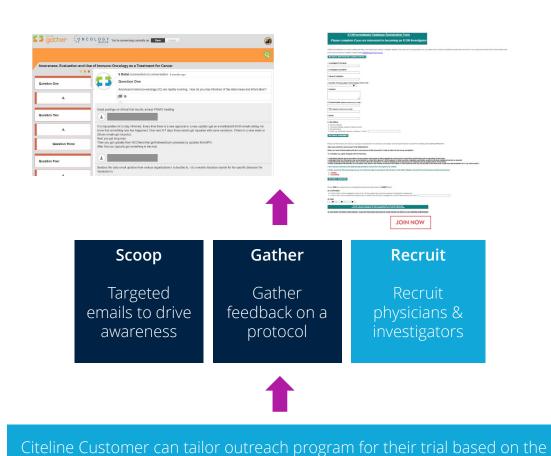
sites needed in total



CITELINE - SITETROVE

Identify Investigators & Healthcare Providers AND Understand Patient Pools Pharma intelligence Citeline Engage powered by Skipta Option B Option A Option C

SKIPTA - CITELINE ENGAGE



selected investigators



Citeline Engage: Trial Timeline





Specialist Markets: Pharma

Market

Large and growing market with high levels of innovation

Depth & breadth

Leading B2B brands and industry expertise, with real strength in Clinical Trials

Opportunity

To connect Clinical, Commercial and Market Access data with real world patient-level data

Ambition

Maintain leadership in Clinical and expand offering, underpinning consistent growth ahead of the market



Agenda

Depth & Specialisation

Stephen A Carter

Strength & Growth from Specialisation

Charlie McCurdy

Specialist Markets: Pharma Focus

Adam Andersen

Specialist Markets: Fashion Focus

Mark Temple-Smith & Colette Tebbutt

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Wrap-Up

Stephen A Carter



Culture Question Time

Eleanor Souster Chief of Staff Taylor & Francis

10 May 2019





LUNCH

BREAK



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Resilience & Strength through Specialist Knowledge

10 May 2019



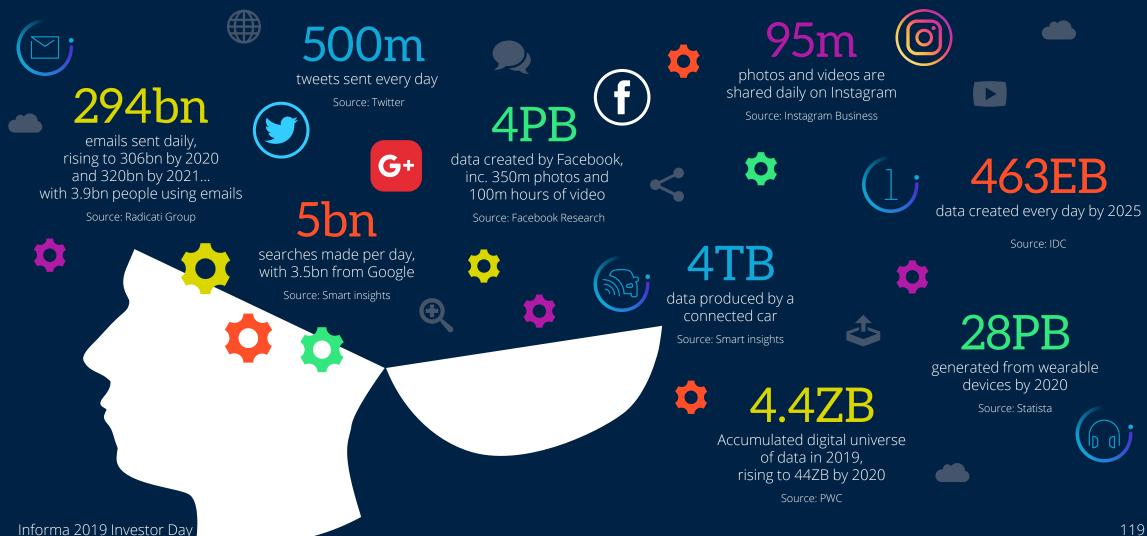


Speakers



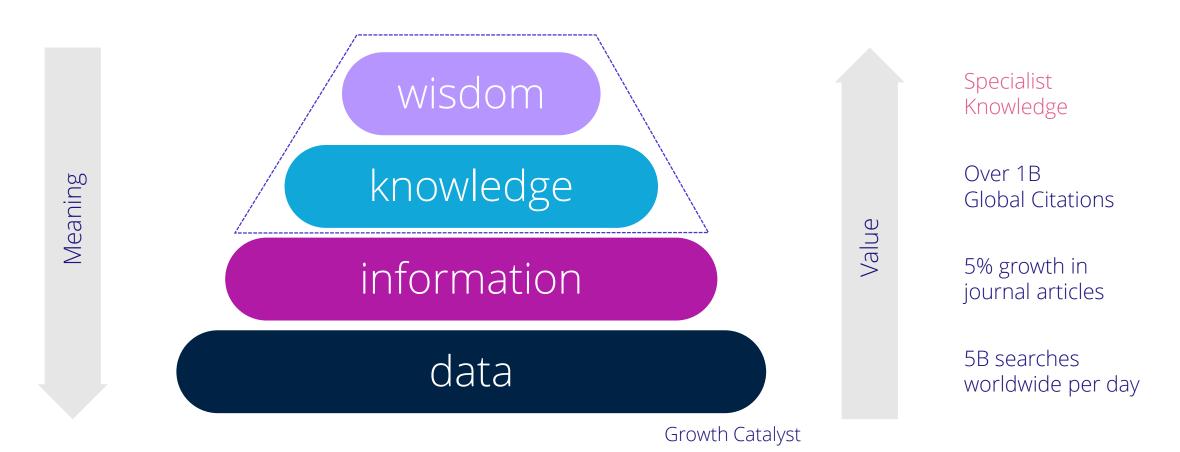


The Knowledge & Information Economy

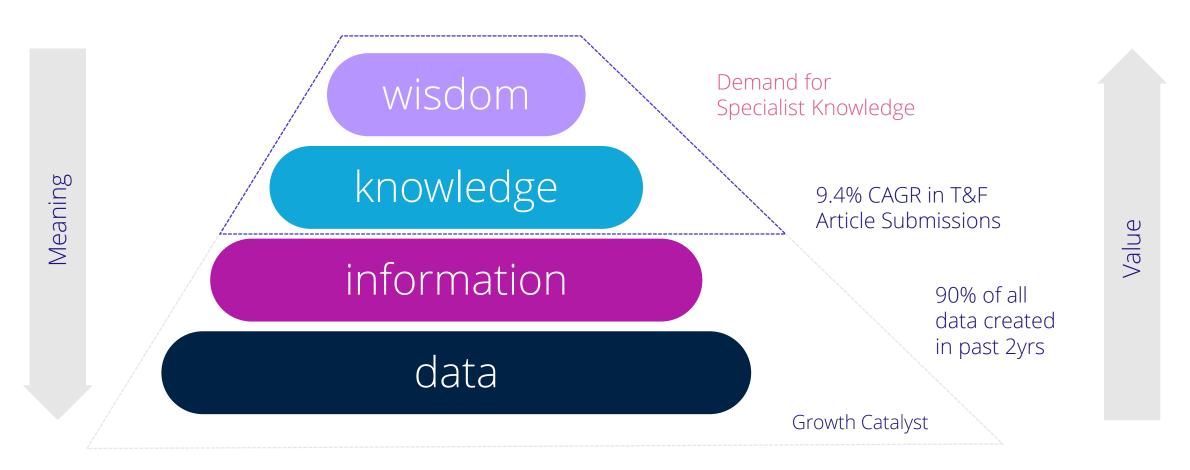




The Knowledge & Information Economy



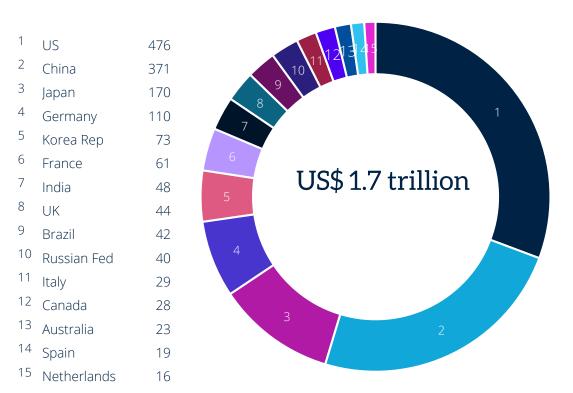
The Knowledge & Information Economy





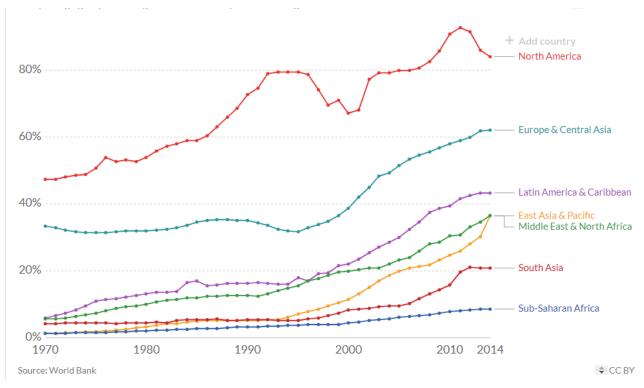
Growth in Specialist Knowledge & Advanced Learning

Top 15 countries by R&D spend (in \$bn)



Source, UNESCO Institute for Statistics: http://uis.unesco.org/apps/visualisations/research-and-development-spending/

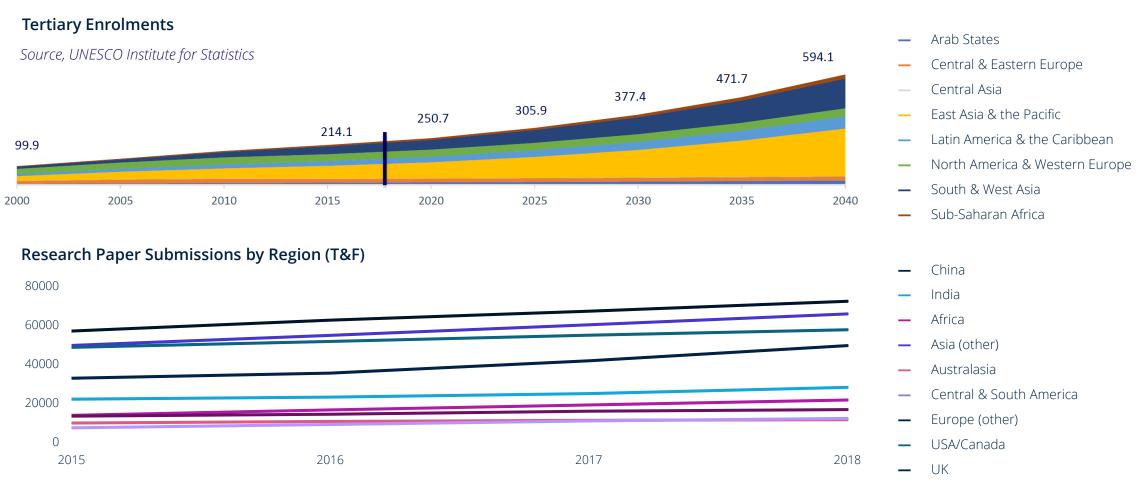
Gross Enrolment in Tertiary Education expressed as a percentage of the total population of the five-year age group following on from secondary school leaving.



Source, World Bank via Our World in Data https://ourworldindata.org/tertiary-education



Growth in Specialist Knowledge & Advanced Learning





Funding

New

Value Drivers within the Advanced Learning Market

Trust/Quality Relevancy **Customers** Fake Too much Demand for new information options, value funding sources News Platform Verification: Specialist Agnostic T&F Strength Knowledge Experts Truths Specialist Advanced

Emergent

Applied

Publishing

Ethics

Flexible Business Models Efficient/ Variable Fulfilment

Informa 2019 Investor Day 124

Content

Services



UK

Asia

Continental Europe

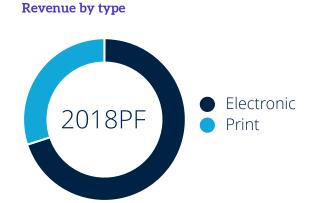
North America

Middle East Rest of World

Taylor & Francis Today

Taylor & Francis publishes peer-reviewed scholarly research and specialist reference-led academic content across subject areas within Humanities & Social Sciences and Science, Technology and Medicine. It is recognised internationally through its major publishing brands such as Taylor & Francis, Routledge, CRC Press and Dove Medical Press









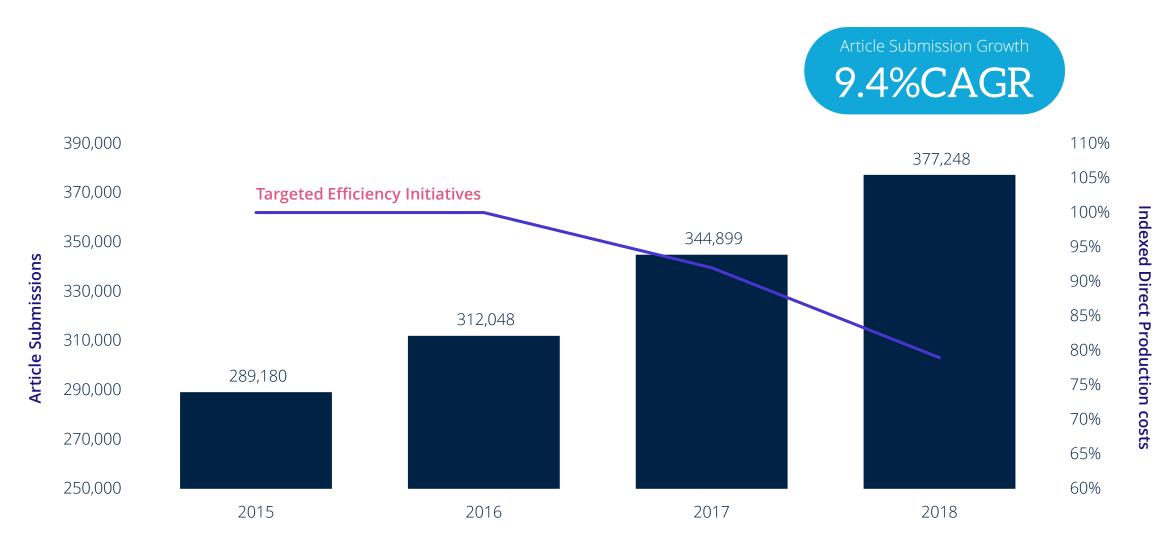


Snapshot of T&F Revenue Trends at a Glance

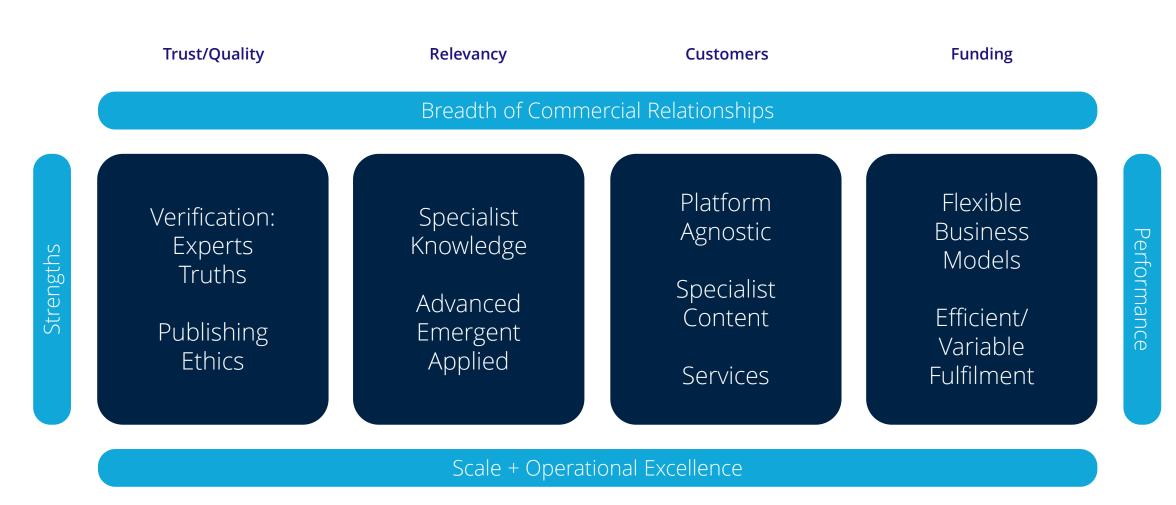




Consistent Article Submission Growth



Key Strengths of Taylor & Francis





Seizing the Opportunities from Growth in Knowledge

Value Differentiators

3YR Strategy

Specialist Knowledge

Customer Flexibility

Operational Excellence

Digital-First
Transformation

Subject Specialisation

Breadth of Specialisms Depth in Specialist Domains

Diverse Customer Base

Investment in Content Global Re-Purposing of Content

Scale and Culture

Delivery of Complexity at Scale Culture of Continuous Improvement

Technology-Enabled

Platform Agnostic Digital-First Enterprise

Resilient Operating Profit and Cash Flows

Human-Centered Science

Balance of HSS and STM Advanced, Emergent, Applied

Adapt to Global Customer Demand

Flexible Business Models + Services Academia and Beyond

Drive Operational Efficiencies

Variable Agile Fulfillment Article-Centric Workflow/Services

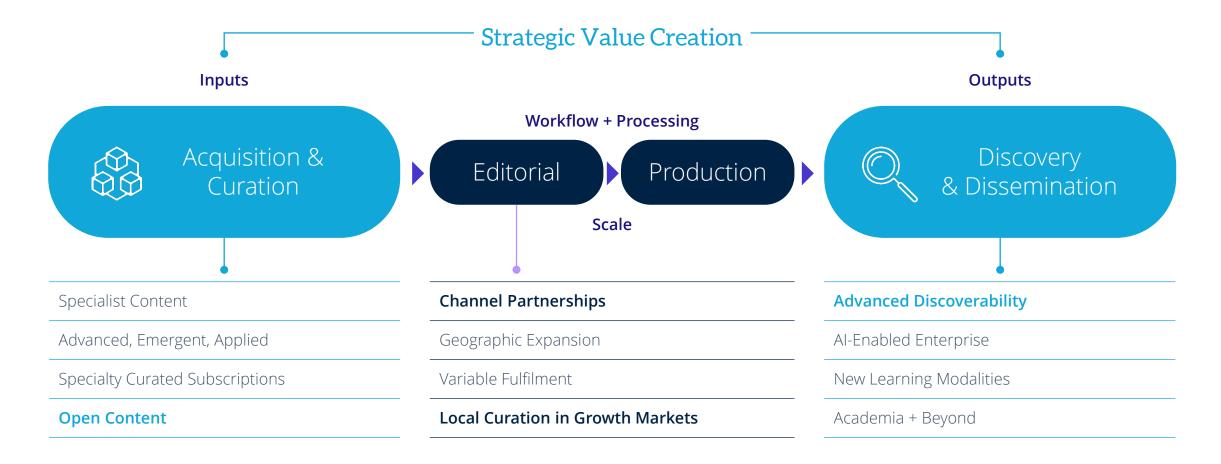
Transform Value

New Learning Modalities Al-Enabled Enterprise

Consistent Revenue Growth



Seizing the Opportunities from Growth in Knowledge





International Sales Opportunities from Depth & Specialisation

Christoph Chesher
Group Sales Director
Taylor & Francis

10 May 2019



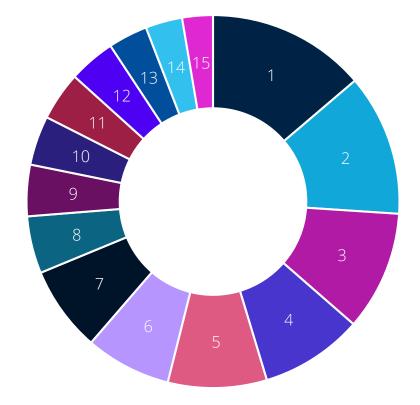


Taylor & Francis: Depth & Specialisation

Content Corpus

- T&F Specialist Content spans over 50 top level subject domains
- Each Domain spans multiple formats and geographies

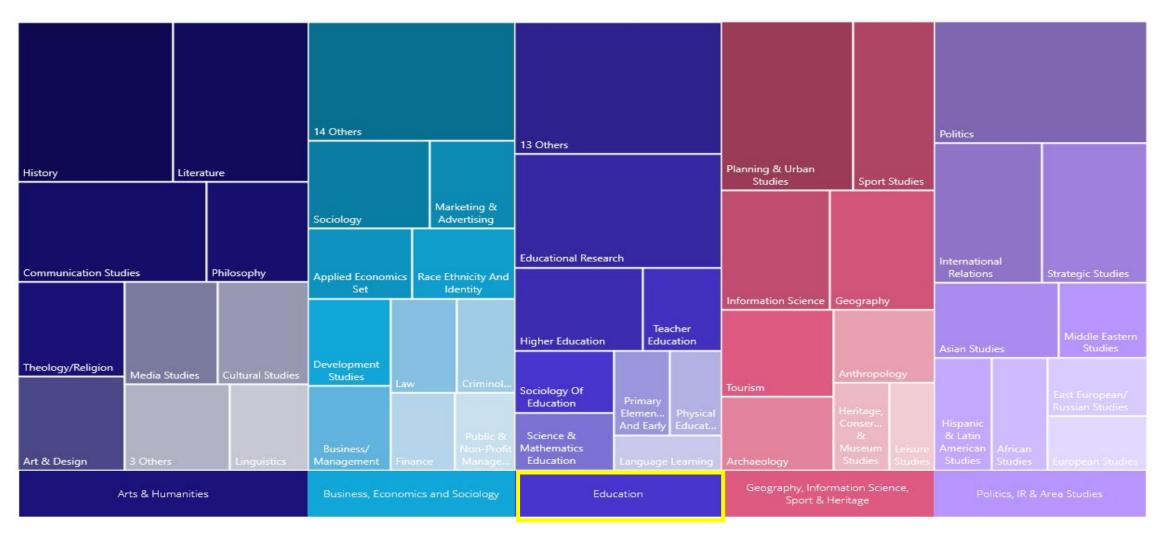
T&F - Articles Published by Segment



1	Medicine & Health	13.8%
2	Physical Sciences & Mathematics	12.3%
3	Arts & Humanities	10.4%
4	Biological & Food Sciences	8.9%
5	Engineering Computing & Tech	8.6%
6	Behavioural Sciences & Social Care	7.4%
7	Education	7.4%
8	Sport, Planning, Urban & Geography	5.0%
9	Politics & IR	4.5%
10	Earth & Environmental Sciences	4.3%
11	Allied & Public Health	4.2%
12	Business & Economics	4.0%
13	Sociology & Law	3.4%
14	Area Studies	3.2%
15	Heritage & Information Science	2.7%



T&F Humanities & Social Sciences

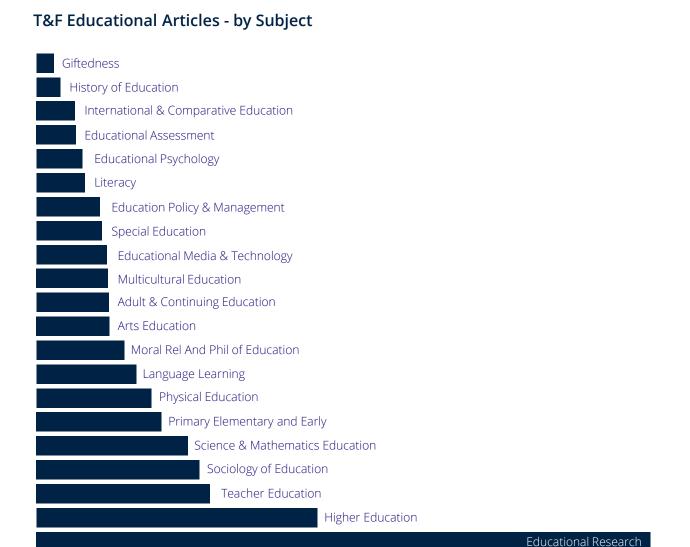




Taylor & Francis: Depth & Specialisation

Education: In Depth

- Education represents 7% of our corpus
- The Education domain is comprised of 21 sub-domains of micro-specialist content.
- Advanced. Emergent. Applied.



15%

20%

25%

10%

Informa 2019 Investor Day

0%

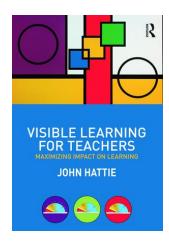
5%



Depth & Specialisation in Education and Educational Research

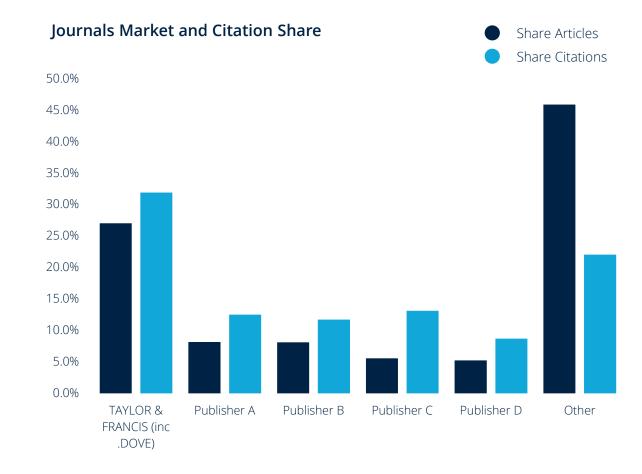
Our Education Program

- 191 journals
- 7,136 articles
- 650 new books p/a
- c.10,000 backlist
- Over 80 society partners



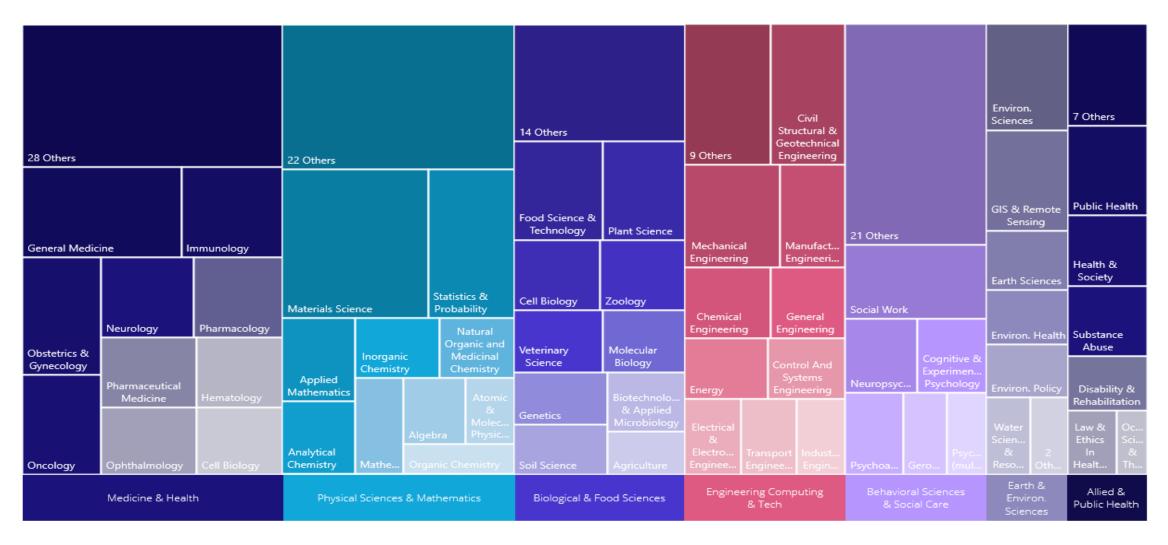








T&F Science, Medical, Engineering & Technology

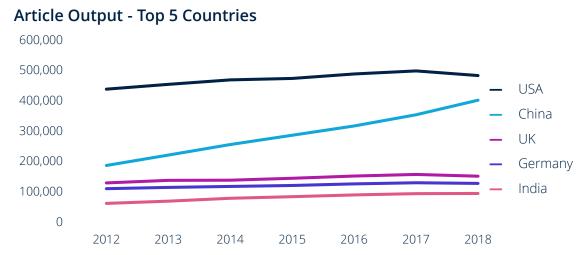




Revenue Versus Research Output

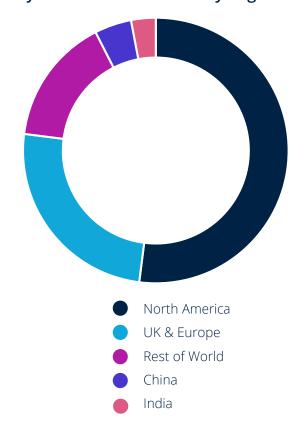
The Opportunity

- China and India represent 4.5% and 3% of Global Sales Revenue
- Double digit sales growth expected to continue for foreseeable future
- Discounts are stable and not increasing
- Publishing output from both continues to grow significantly



Source: Clarivate Analytics InCites, Articles and Reviews only.

Taylor & Francis Revenue by Region





International Sales Trends By Category

Print Books

- Discount environment stable
- Leader in the library supply market



Taylor & Francis is the largest supplier of academic books to Starkmann. The imprints constitute some of the most important academic imprints that Starkmann supplies to its customers which comprise universities, and research libraries. In 2018 the Taylor and Francis Group accounted for 19% of Starkmann 's purchases of academic publications.

eBooks

- Double Digit Growth in 2018
- eBooks 30% of overall Books income
- Noticeable acceleration in conversion from Print to eBook sales
- Agnostic on channel fulfilment
- Close relationship with aggregators
- >50% eBook purchases on T&F platform
- Flexibility in customer offerings is key
- Open Access for eBooks

Journals

- High single digit growth in access fees
- Continued growth in big deals...T&F's differentiated offer
- Significant Growth in Open Access
- Introduction of Premium APC rates
- High interest in Plan S and 'Read & Publish' in UK & Europe
- Flexible approach according to customer need and situation

International Sales Strategy

Today

- 27 countries, 21 time zones
- Sales to 140+ countries
- Organisational Structure
- Major Regional Hubs

Strategy

- Think Global, Act Local
- Holistic view
- Long term relationships
- Regional sales within global context
- Sustainable growth

Ambition

- Further Investment in China and India
- China & India: high single digit growth
- Middle East
- Corporate Sales
- Hospitals Market

- Regional Sales deals are done within a global context.
- Regional Accountability partnered with strong central direction.
- Regional Offices aligned with Global strategies through Matrix Management in Sales, Editorial, Marketing & Production.



Open Access Opportunities

Leon Heward-Mills MD Researcher Services Taylor & Francis

10 May 2019





Open Access – an Evolving Market

Open Access preferences



Subscriptions and Green OA

Mixed: subscriptions, green OA and APC-based Gold OA

Undeclared

OA publishing now is 20 years old

Mixture of models and preferences eg Gold, Green

Hybrid versus Pure OA

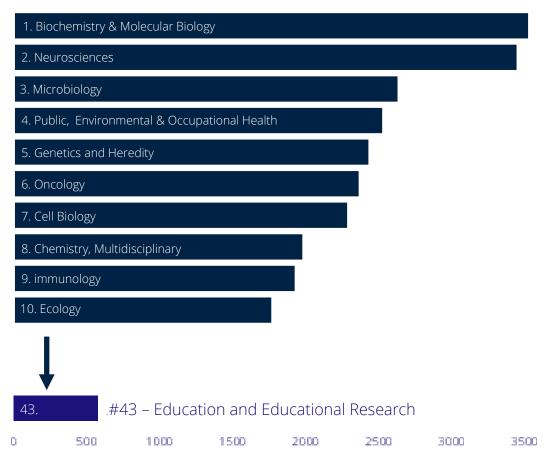
OA accounts for around 10% of all articles published

Research integrity remains paramount



Open Access - an Evolving Market

US Full OA articles by subject 2017



OA publishing bias towards STM

Lack of funding and immediacy in HSS

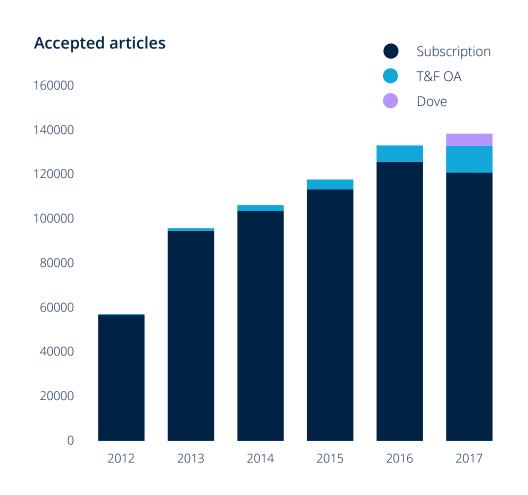
Approach to transition varies by institution

Read & Publish, Publish & Read

Balanced approach, focus on research quality



Effectively Managing an Evolving Market



In 2018 Taylor & Francis published OA articles in:





Balance and Breadth: Our Open Access Offering



15 broad spectrum OA titles



93 OA medical journals



159 carefully developed specialist fully OA titles



Option to publish OA across 95% of our portfolio

Open Access and subscription content fully integrated



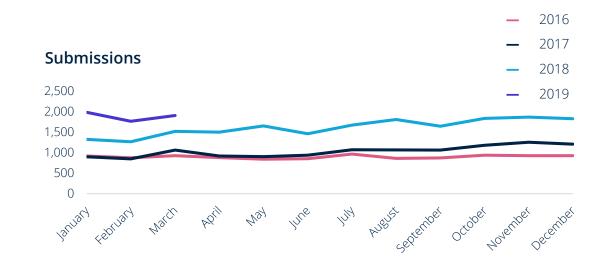
Depth & Capability in OA through the addition of Dove

A step change for T&F in OA

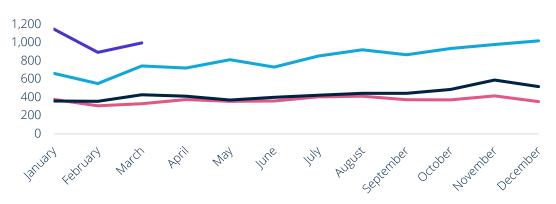
- Acquired in September 2017
- c.100 medical OA journal brands
- Strong revenue growth since acquisition
- 21% increase in volume 2018/2019

Future growth drivers

- 2 additional impact factors in 2018 and 3 in 2019
- Excellent customer service and brand in China
- Additional expertise in OA journal development & marketing
- Leverage full capabilities across Taylor & Francis



Submissions from China





Partnering for Success

850+ Society Partners

A deep relationship



A key society partner Member organisation with suite of journals

Trusted content



73 year old world leading journal

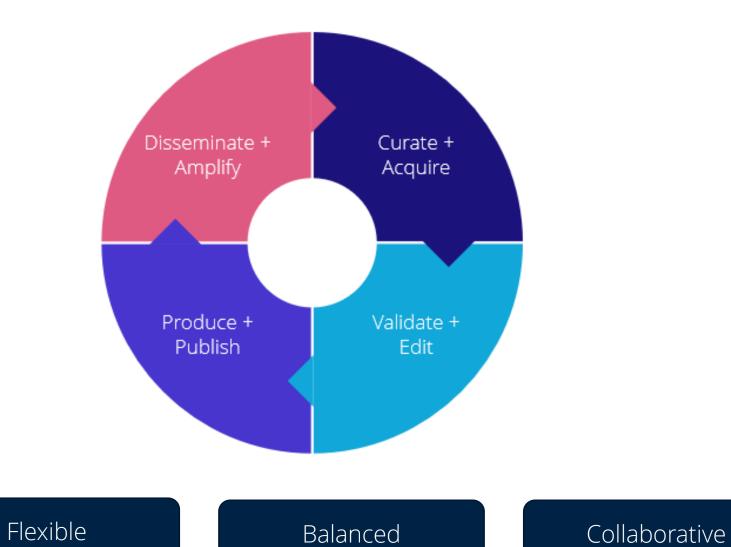
Real world impact



Moving to a World Beyond "p < 0.05"



Partnering for Success





Digital Transformation Opportunities

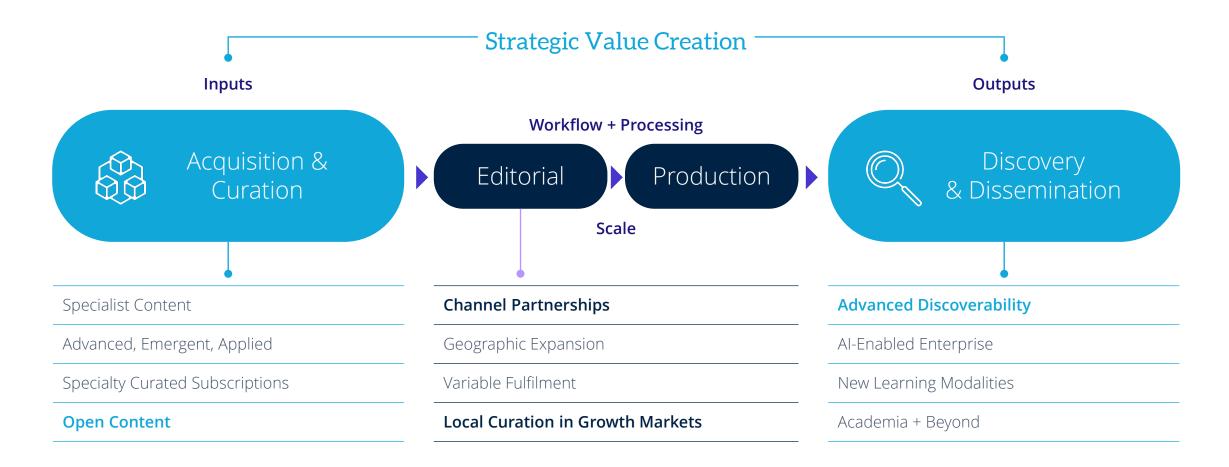
Max Gabriel Chief Digital Officer Taylor & Francis

10 May 2019





Targeted Investment Programme





Discoverability & Dissemination through targeted investment

Taylor & Francis Online

Taylor & Francis eBooks

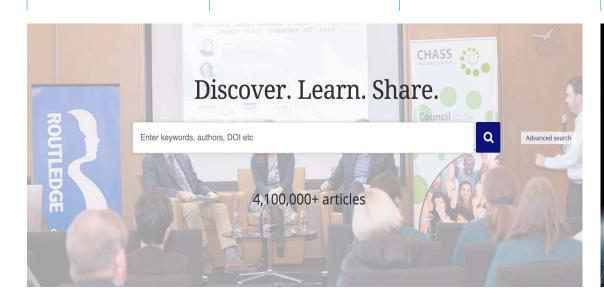
1051 - 799 Alexa ranking

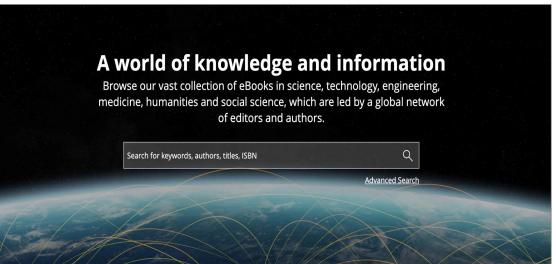
4m+
articles

456m+ sessions

75k – 13k Alexa ranking 1.5m+
digitised chapters

1.5m+ active users

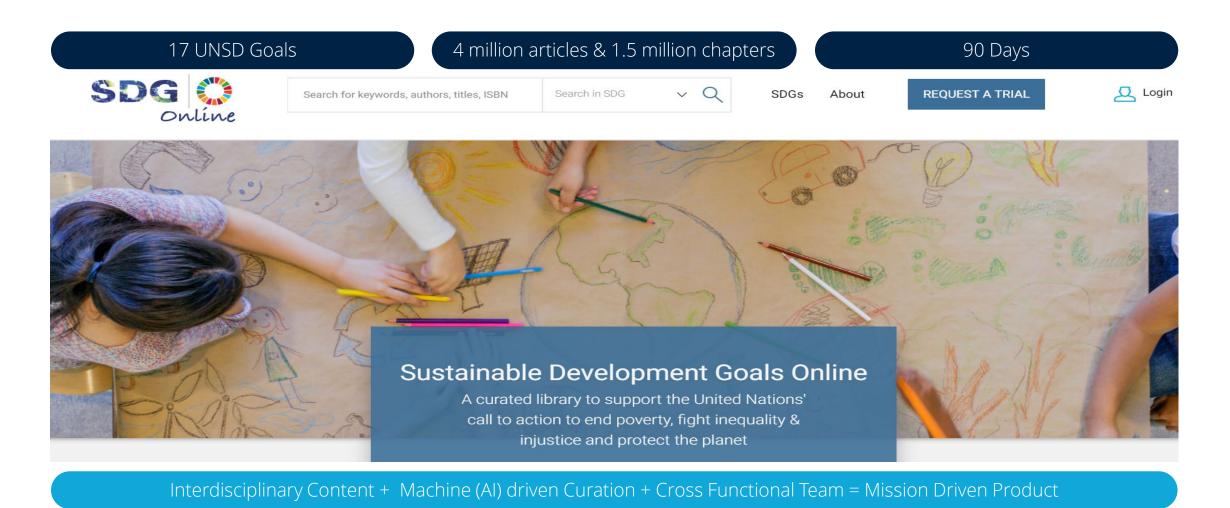




Scalable Platform + Agile Product Development + Smart Automation = Digital Momentum



Digital momentum unlocks future opportunities





Resilience & Strength through Specialist Knowledge

Annie Callanan Chief Executive Officer Taylor & Francis

10 May 2019



Growth Metrics From Publishing Value Chain

20% YOY inc. in content

downloads

user sessions

456m+ 40m mobile visits

3.3m citations and online mentions

Disseminate + Curate + Amplify Acquire Validate + Produce + Publish Edit

3k+ research communities 400k+ submissions

26% growth in OA submissions

11% growth in overall

68% rejection

rate

submissions

80k+

100% peer review iournals

peer reviewers

7.5k+

annual books front list

2.7k scholarly

journals

40k+ of editorial board members

26%

US books distribution shift to 100% variable cost model produced 26% cost reduction

75%+

books available in POD

4.2m

articles and 1.5M book chapters

260+ gold OA journals

Informa 2019 Investor Day

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Depth & Specialisation at Taylor & Francis



A Leading Global Knowledge Brand



Agenda

Depth & Specialisation

Stephen A Carter

Strength & Growth from Specialisation

Charlie McCurdy

Specialist Markets: Pharma Focus

Adam Andersen

Specialist Markets: Fashion Focus

Mark Temple-Smith & Colette Tebbutt

Specialist Markets: China Focus

Margaret Ma Connolly

Scale & Simplification

Patrick Martell & Ian Branch

The Power of Specialist Data & Information

Patrick Martell

Specialist Markets: Pharma Focus

Linda Blackerby & Ramsey Hashem

Culture Question Time

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Wrap-Up

Stephen A Carter



Re-formatting the Programme Around Specialist Markets

Gary Nugent CEO, Informa Tech

10 May 2019



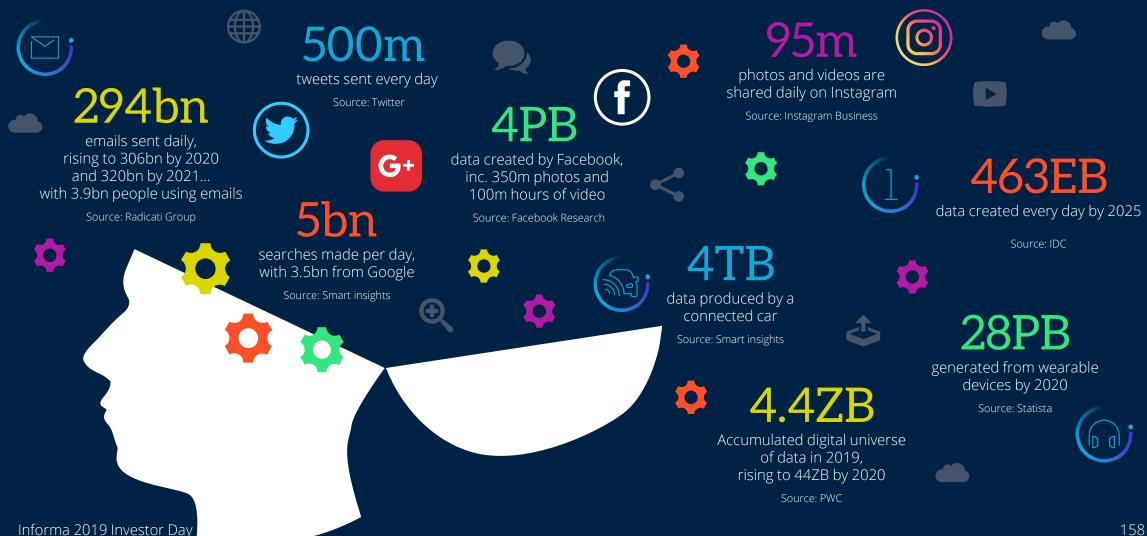


Informa Tech Speakers





The Knowledge & Information Economy





Specialist Markets: Technology



Growth market with high levels of innovation and change



Global Technology market spending c.\$3.5tr



Over 25% of \$30tr US stock market is in Technology

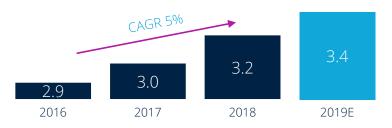


Cloud, 5G, Big Data, Al, Cyber Security, Blockchain, IoT

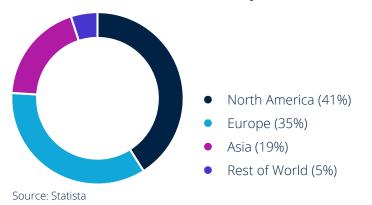


Public confidence - data, governance, security and privacy

Global Technology Market Spend (\$tr)



Information Services Market, by Sector (%)



Large, growing and international market with high levels of innovation and change

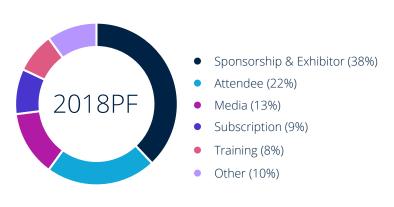


Informa Tech Today

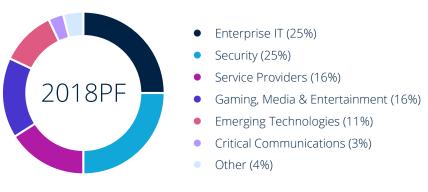
Informa Tech informs, educates and connects specialist Technology communities around the world. Through more than 100 B2B brands, we provide specialist intelligence and knowledge, and build platforms for customers to engage, learn and be inspired to create a better digital world.



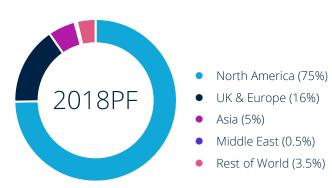
Revenue by type



Revenue by tech sub-vertical



Revenue by region





Purpose, Ambition, and Target



Purpose

We help drive the future by inspiring the Technology community to design, build and run a better digital world.

Ambition

To become the market-leading provider of information, education and connection to the Technology community

Target

Double organic growth:

>4%

Build & Buy revenue to

£300m+

by the end of 2022

225k+

Annual Event Delegates

3.8m+

Monthly Media Readers

7.4k +

Research Subscribers

18k+

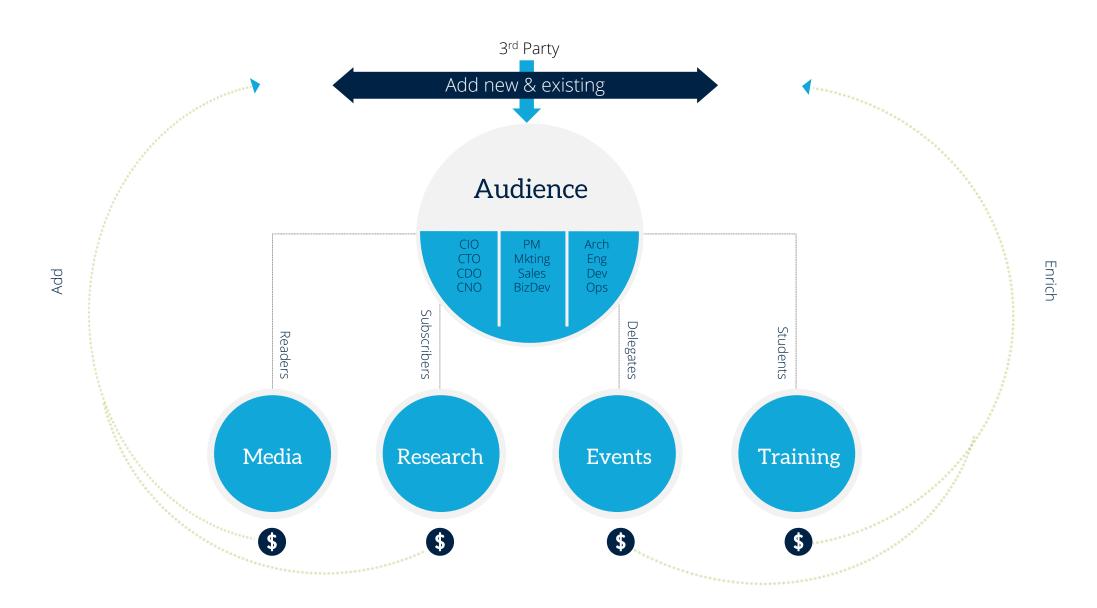
Training Students







A Virtuous Circle of Connected, Educated & Informed Customers





Depth & Specialisation across the Technology market





Specialist Markets: 5G







Specialist Markets: Artificial Intelligence

Carolyn Dawson MD, Informa Tech

10 May 2019





Exponential Growth in the Artificial Intelligence Market

 The pace of growth for AI continues unabated as use cases start to solidify and companies move from talking about AI to deploying and building solutions Tractica Analyst



Global Artificial Intelligence Market

 Al software, hardware and services market projected to grow from c\$60bn in 2018 to more than \$800bn in 2025



Broad industry relevance

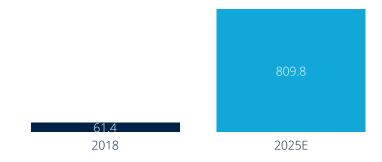
 Agriculture, Automotive, Finance, Healthcare, Human Resources, Law, Manufacturing, Marketing, Retail, Security



Ethics debate

Machine vs Human

Artificial Intelligence Market (\$bn)



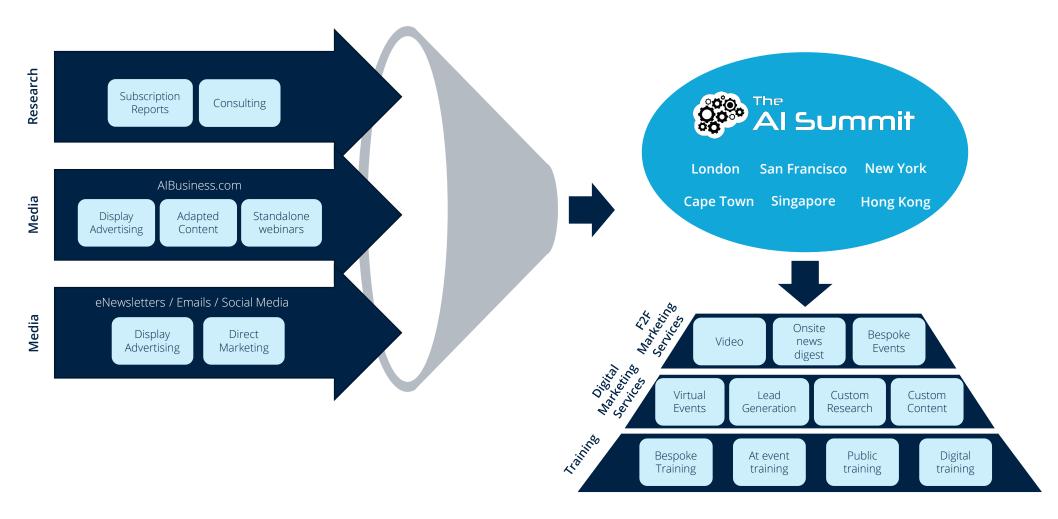
Artificial Intelligence Software Market by Region (%)



Source: Tractica



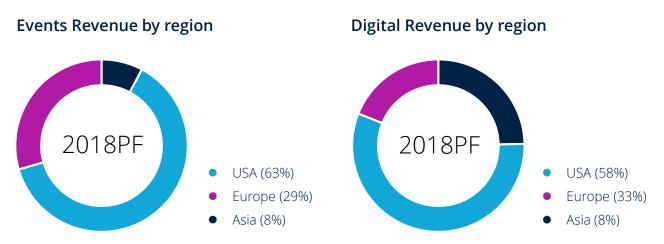
Building Communities in High Growth Markets





AI from Informa Tech











Specialist Markets: Cyber Security

Marco Pardi MD, Informa Tech

10 May 2019





Exponential Growth in the Cyber Security Market



Records exposed/stolen globally in 2018¹

Russian hackers targeting European governments before elections, security firm warns

Hundreds of millions of Facebook records exposed on



380,000 Passengers Affected By 'Malicious' British Airways Hack

Huawei Security 'Defects' Are Found by British Authorities

Marriott Hacking Exposes Data of Up to 500 Million Guests



Cybersecurity is in the midst of a perfect storm of demand.

Attackers only need to find one chink in an enterprise's armour

Ovum Analyst



Global Information Security Spending

• Projected to exceed \$124 Billion in 2019 – increase of 8.7 percent from 2018



Cost of Data Breaches

- Cybercrime projected to cost businesses over \$2 Trillion total in 2019
- Average of \$3.86 Million per breach; with large-scale breaches costing \$350 Million



Demand for Cybersecurity Skills

• 2.93 Million security jobs open and unfilled globally



High Growth Market Opportunities: Black Hat + Dark Reading

Top Priorities

Protection

Detection

Response



Infosec pros

ROADMAP

Delivering value for attendees and clients while expanding our cybersecurity position



- 2005: UBM Tech acquires Black Hat for \$10M
- Flagship event is BH USA; held in Las Vegas for past 21 years
- Expansions:
 - 2000: BH Asia
 - 2000: BH Europe



- Critical component of Black Hat content program
- Expansions:
 - Washington DC (2017) Chicago (2018)
 - Launching in Japan 2019/2020



- 2006: Dark Reading launches as online publication dedicated solely to covering enterprise security, complementing Black Hat event series
 - Expansions: webinars, virtual events, newsletters, podcasts
- + New: Informa Tech's Security Now



research reports

• Annual reports include Sa

2008: Dark Reading launches

- Annual reports include Salary Survey and Strategic Security study
- + New: Informa Tech's OVUM



The Collective Power of Black Hat + Dark Reading

Black Hat USA + Dark Reading 2018 Collaboration Example

Research

Attendee survey garnered global media coverage

Content

- Dark Reading News Desk streamed live on website
- Dark Reading workshop sessions attended by 175+ delegates
- Dark Reading's Show Daily sent to 60,000+ security pros
- 41 related articles on Dark Reading
- 500+ scans of delegates interested in Dark Reading e-newsletters
- Dark Reading presentation at CISO Summit



Overall results

c.\$70m
2018 Combined Revenue

102%
Combined growth over 5 years

270,000 Audience Community

900+
Customer Community



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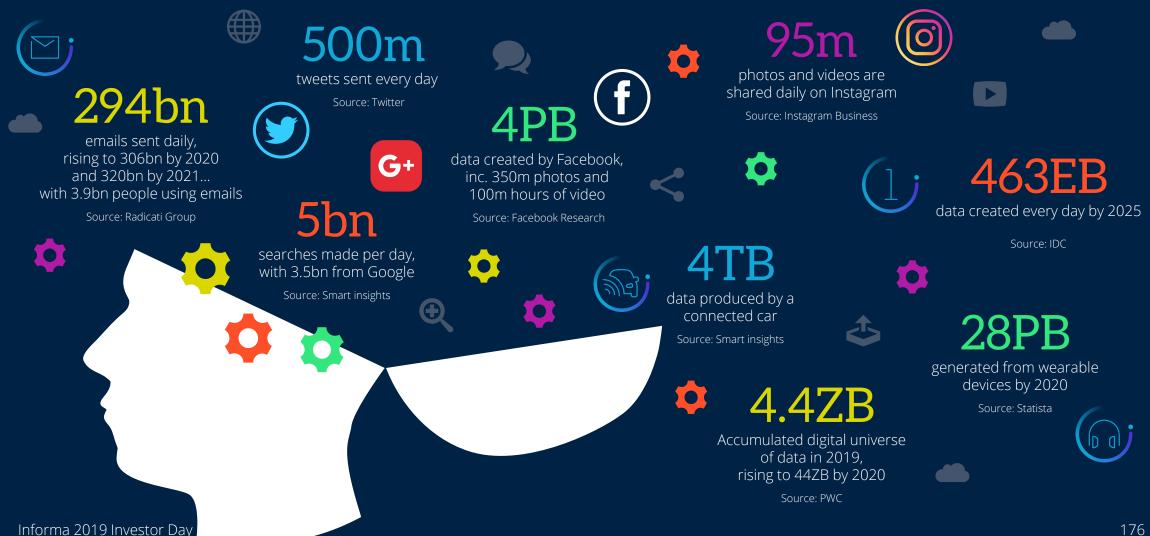


2019 Investor Day Depth & Specialisation

10 May 2019



The Knowledge & Information Economy





Depth & Specialisation



Specialist.

- 1. A person who concentrates primarily on a particular subject or activity; a person highly skilled in a specific and restricted field (noun)
- 2. Possessing or involving detailed knowledge or study of a restricted topic (adjective)





Depth & Specialisation

Informa 2019 Investor Day



Depth & Specialisation in key areas



Depth & Specialisation at Informa



Predictable performance and improving returns



QUESTIONS &

ANSWERS



Thank You

